

# **BVMS**



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## 1 Using the Help



#### Notice!

This document describes some functions that are not available for BVMS Viewer.

To find out more about how to do something in BVMS, access the online Help using any of the following methods.

#### To use the Contents, Index, or Search:

• On the **Help** menu, click **Display Help**. Use the buttons and links to navigate.

#### To get help on a window or dialog:

• On the toolbar, click



Press F1 for help on any program window or dialog.

## 1.1 Finding information

OR

You can find information in the Help in several ways.

To find information in the Online Help:

- 1. On the Help menu, click Help.
- 2. If the left-hand pane is not visible, click the **Show** button.
- 3. In the Help window, do the following:

Click:	То:
Contents	Display the table of contents for the Online Help. Click each book to display pages that link to topics, and click each page to display the corresponding topic in the right-hand pane.
Index	Search for specific words or phrases or select from a list of index keywords. Double-click the keyword to display the corresponding topic in the right-hand pane.
Search	Locate words or phrases within the content of your topics. Type the word or phrase in the text field, press ENTER, and select the topic you want from the list of topics.

Texts of the user interface are marked **bold**.

▶ The arrow invites you to click on the underlined text or to click an item in the application.

#### **Related Topics**

• Click to display a topic with information on the application window you currently use. This topic provides information on the application window controls.



#### Notice!

This symbol indicates a potential risk of property damage or data loss.

## 1.2 Printing the Help

While using the Online Help, you can print topics and information right from the browser window.

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### To print a Help topic:

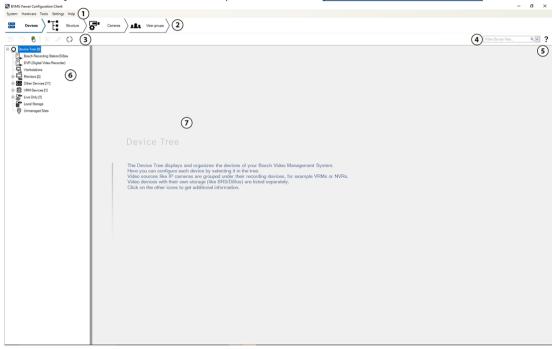
- Right-click in the right pane and select **Print**.
   The **Print** dialog box opens.
- 2. Click **Print**.
- ✓ The topic is printed to the specified printer.

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## 2 Introduction



Covered by one or more claims of the patents listed at patentlist.hevcadvance.com.



1	Menu bar	Allows you to select a menu command.
2	Pages bar	Allows you to configure all necessary steps from left to right.
3	Tool bar	Displays the available buttons according to the active tab. Hover over an icon to display the tooltip.
4	Search bar	Allows you to search for a specific device and their corresponding parents in the device tree.
5	Help icon	Displays the online help for the BVMS Configuration Client.
6	Selection window	Hierarchical list of all available devices in the system.
7	Configuration window	Allows you to configure the selected device.

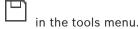
The BVMS Viewer is an IP video security application for live viewing and playback video of Bosch network attached cameras and recorders. The software package consists of an Operator Client for live viewing and playback of video and a Configuration Client. The BVMS Viewer supports the current Bosch IP video product portfolio as well as legacy Bosch video devices.

Click the link to access the Open Source Software licenses used by BVMS Viewer: http://www.boschsecurity.com/oss.

The idea of the BVMS Configuration Client is to start with the configuration of the devices, followed by the configuration of the logical tree and the recordings. The last step is to configure the user groups in the user groups page. After configuring all pages from left to right, everything is configured and the operator can start using the Operator Client.

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After configuring each page, save the configuration by clicking  $\begin{tabular}{c} \begin{tabular}{c} \beg$ 





To make the changes visible in the BVMS Operator Client , click

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## 3 System overview



#### Notice!

This document describes some functions that are not available for BVMS Viewer.

Refer to the Release Notes of the current BVMS version for supported versions of firmware and hardware and other important information.

See data sheets on Bosch workstations and servers for information on computers where BVMS can be installed.

The BVMS software modules can optionally be installed on one PC.

### 3.1 Hardware requirements

See the data sheet for BVMS. Data sheets for platform PCs are also available.

## 3.2 Software requirements

Viewer cannot be installed where any other BVMS component is installed.

## 3.3 License requirements

See the data sheet for BVMS for the available licenses.

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## 4 Concepts



#### Notice!

BVMS Viewer offers only basic features. Advanced features are included in BVMS Professional. Visit our website www.boschsecurity.com for more information.

This chapter provides background information on selected issues.

### 4.1 BVMS design concepts

#### Single Management Server System, page 12

A single BVMS Management Server System provides management, monitoring and control of up to 2000 cameras/encoders.

#### Unmanaged site, page 13

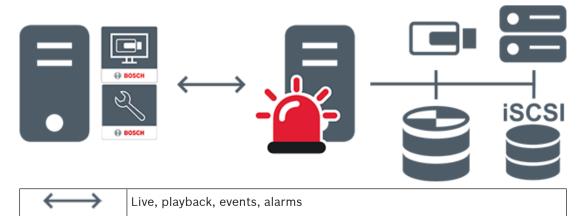
Devices can be grouped to unmanaged sites. Devices under unmanaged sites are not monitored by the Management Server. The Management Server provides a list of unmanaged sites to the Operator Client. The Operator can connect on demand to the site and gets access to live video data and recorded video data. Event and alarm handling is not available in the unmanaged site concept.

### 4.1.1 Single Management Server System

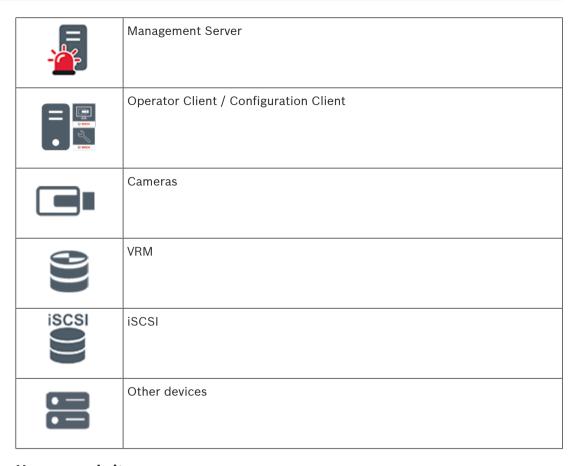
- A single BVMS Management Server can manage up to 2000 channels.
- A BVMS Management Server provides management, monitoring, and control of the entire system.
- The BVMS Operator Client is connected to the Management Server and receives events and alarms from the BVMS Management Server and shows live and playback.
- In most cases all devices are in one local area network with a high bandwidth and a low latency.

#### Responsibilities:

- Configuring data
- Event log (logbook)
- User profiles
- User priorities
- Licensing
- Event- and alarm-management



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## 4.1.2 Unmanaged site

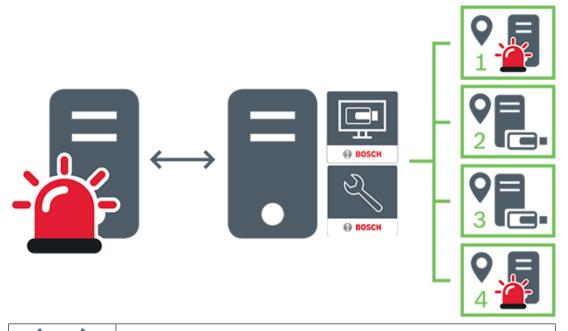
- A system design option in BVMS with a large number of small subsystems.
- It allows to configure up to 9999 locations in one BVMS Management Server
- Operators can access live and recorded video data from up to 20 sites simultaneously.
- For an easy navigation sites can be grouped in folders or can be placed on maps.
   Predefined username and password allow operators to quickly connect to a site.

The unmanaged site concept supports IP based BVMS system as well as analog DVR solutions:

- Bosch DIVAR AN 3000 / 5000 analog recorders
- DIVAR hybrid recorders
- DIVAR network recorders
- DIP 3000/7000 units IP based recording
- Single BVMS Management Server System

Adding a site for central monitoring only requires a license per site and is independent of the number of channels in thesite.

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$\longleftrightarrow$	Live, playback, events, alarms	
	On demand live and playback video traffic	
	Management Server	
	Operator Client / Configuration Client	
9	site	
<b>.</b>	DVR	

#### Refer to

- Adding an unmanaged site manually, page 57

## 4.2 Viewing modes of a panoramic camera

This chapter illustrates the viewing modes of a panoramic camera which are available in BVMS.

The following viewing modes are available:

- Circle view
- Panorama view
- Cropped view

Panorama and cropped view modes are created by the dewarping process in BVMS. Edge dewarping is not used.

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The administrator must configure the mounting position of a panoramic camera in Configuration Client.

You can resize the Image pane of a camera as required. The Image pane ratio is not restricted to the 4:3 or 16:9 aspect ratio.

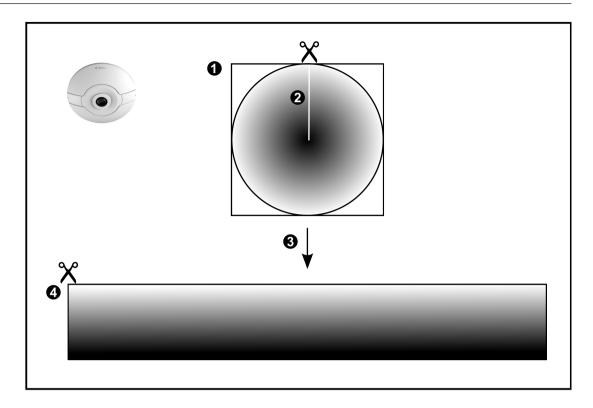
#### Refer to

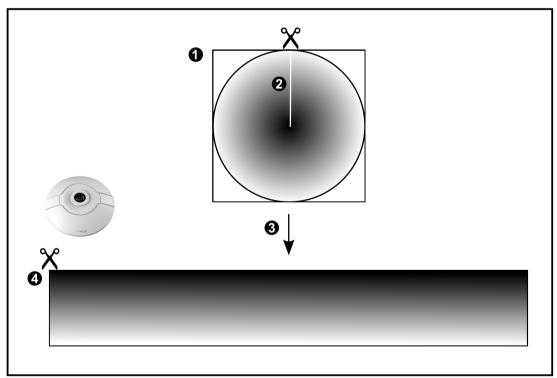
- Configuring predefined positions and auxiliary commands, page 80

### 4.2.1 360° panoramic camera - floor- or ceiling mounted

The following figure illustrates the dewarping of a 360° camera which is floor- or ceiling mounted.

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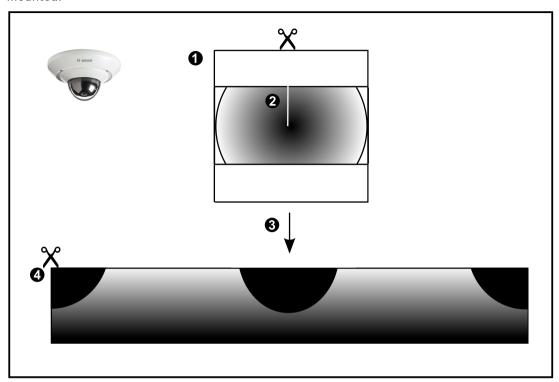


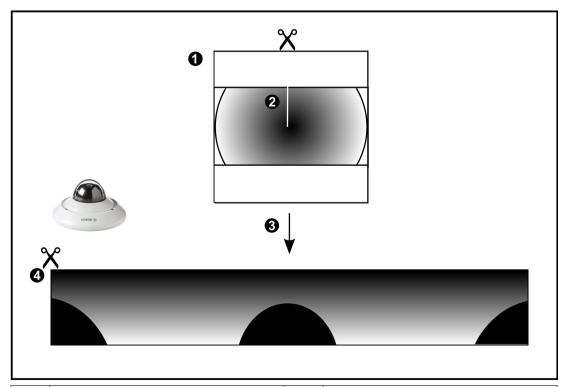
1	Full circle image	3	Dewarping
2	Snipping line (operator can change its position when not zoomed in)	4	Panorama view

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## 4.2.2 180° panoramic camera - floor- or ceiling mounted

The following figure illustrates the dewarping of a 180° camera which is floor- or ceiling mounted.



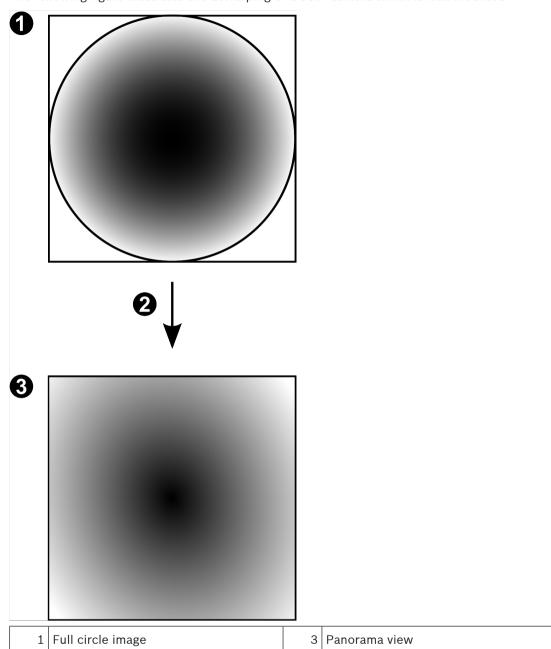


1	Full circle image	3	Dewarping
2	Snipping line (operator can change its position when not zoomed in)	4	Panorama view

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# 4.2.3 360° panoramic camera - wall mounted

The following figure illustrates the dewarping of a 360° camera which is wall mounted.

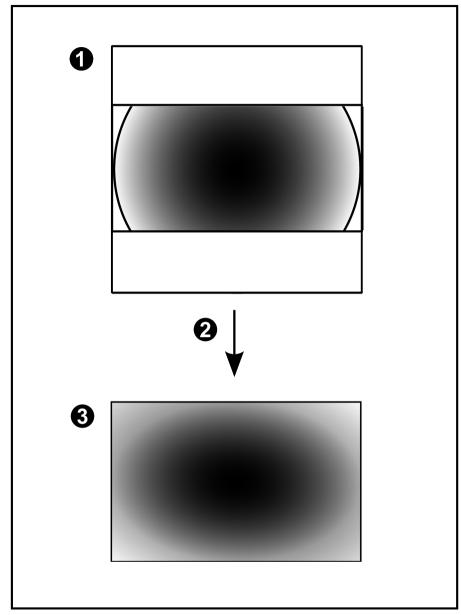


2 Dewarping

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### 4.2.4

**180° panoramic camera - wall mounted**The following figure illustrates the dewarping of a 180° camera which is wall mounted.



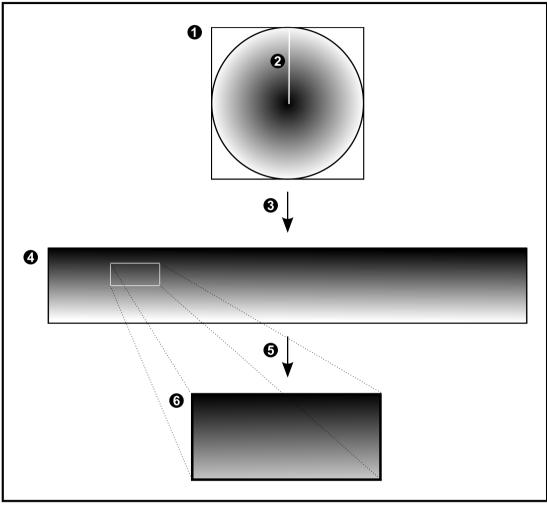
1	Full circle image	3	Panorama view
2	Dewarping		

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### 4.2.5 Cropped view on a panoramic camera

The following example figure illustrates the cropping of a 360° camera which is floor- or ceiling mounted.

The rectilinear section used for cropping is fixed. You can change the section in the cropped Image pane using the available PTZ controls.



1	Full circle image	4	Panorama view
2	Snipping line (operator can change its position when not zoomed in)	5	Cropping
3	Dewarping	6	Cropped Image pane

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## 4.3 SSH Tunneling

BVMS provides remote connectivity utilizing Secure Shell (SSH) tunneling. SSH tunneling constructs an encrypted tunnel established by an SSH protocol/socket connection. This encrypted tunnel can provide transport to both encrypted and un-encrypted traffic. The Bosch SSH implementation also utilizes Omni-Path protocol, which is a high performance low latency communications protocol developed by Intel.

### **Technical aspects and restrictions**

- SSH tunneling utilizes port 5322. This port cannot be modified.
- The SSH Service must be installed on the same server as the BVMS Management Server.
- (Enterprise) user accounts must have a configured password. (Enterprise) user accounts without a password cannot log on utilizing a SSH connection.
- Local storage cameras do not support SSH connection.
- Configuration Client cannot connect remotely via SSH. Configuration Client connection must be done via port mapping.
- Operator Client checks connection with SSH service every 15 seconds. If the connection is interrupted, Operator Client retests the connection every minute.

#### Port mapping

• Configure one port forwarding for the BVMS Management Server to utilize port 5322 for both internal and external connections.

This is the only port mapping entry that you need to make for the entire system. BVMS port mapping is not required.

#### **Encrypted communication**

After the connection is established via a SSH tunnel, all communications between the BVMS Management Server and a remote client are encrypted.

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## 5 Getting started

This chapter provides information on how to get started with BVMS Viewer.

## 5.1 Installing BVMS Viewer



#### Notice!

Installing BVMS Viewer is only allowed on computers, where no other BVMS component is installed.

To install BVMS Viewer:

- 1. Start the BVMS Viewer Setup with a double click on the Setup icon. The BVMS Viewer InstallShield Wizard is displayed.
- 2. Click Install to install Microsoft .NET Framework 4.6 Full.
- 3. On the Welcome screen click **Next** to continue.
- 4. Accept End User License Agreement and click **Next** to continue.
- Select the desired installation folder and click **Next** to continue.
   Note: It is not recommended to change the default folder.
- Click Install to start the installation. BVMS Viewer Installation Wizard installs all components and shows a progress bar.
- 7. Click **Finish** to finish the installation.
- 8. Reboot workstation after the installation is finished.

## 5.2 Starting BVMS Viewer Configuration Client

To start BVMS Viewer Configuration Client:

 From the Start menu, select Programs > BVMS Viewer > Configuration Client or double click the Configuration Client icon.



The Login window of the BVMS Configuration Client is displayed.

- 2. Fill in the following fields:
  - **User Name:** type your user name.
    - When you start the application for the first time, enter Admin as user name, no password is required.
  - **Password:** type your password.
  - Connection: select BVMS Viewer to log on to BVMS Viewer.
    - **Note:** In the **Connection:** list, by default the local BVMS Viewer is selected. Select **<New...>** to add the IP address of a BVMS Management Server and log on
    - directly to a BVMS Management Server.

## 5.3 Activating the software licenses

When you log on to BVMS Viewer Configuration Client for the first time, activation of the software licenses is mandatory.

Note: the Base package of BVMS Viewer is free of charge.

#### **Prerequisites**

- Computer with internet access
- Account for the Bosch Security Systems Software License Manager

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#### **Procedure**

To activate the software licenses, you must perform following tasks:

- 1. Retrieving the computer signature
- 2. Obtaining the activation key
- 3. Activating the system

#### Refer to

License Manager dialog box (Tools menu), page 31

#### 5.3.1 Retrieving the computer signature

#### To retrieve the computer signature:

- 1. Start BVMS Viewer Configuration Client.
- 2. On the Tools menu, click License Manager....
  - The License Manager dialog box is displayed.
- 3. Click to check the boxes for the software package, the features, and the expansions that you want to activate. For the expansions, enter the number of licenses.
- 4. Click Activate.
  - The License Activation dialog box is displayed.
- 5. Copy the computer signature and paste it into a text file.

#### Notice!

The computer signature can change after exchanging hardware on the Management Server computer. When the computer signature is changed, the license for the base package becomes invalid.



To avoid licensing problems, finish the hardware and software configuration before you generate the computer signature.

The following hardware changes can make the base license invalid:

Exchanging the network interface card.

Adding a VMWare or VPN virtual network interface.

Adding or activating a WLAN network interface.

### 5.3.2 Obtaining the Activation Key

#### To obtain the Activation Key:

- 1. On a computer with Internet access, enter the following URL into your browser: https://activation.boschsecurity.com.
- 2. Log on to Bosch Security Systems Software License Manager.
  - If you do not have an account yet, create a new account.
- 3. Click Create Demo Licenses.
  - The Create Demo License dialog box is displayed.
- 4. In the list of demo licenses, select the desired software version for which you want to create a demo license and click Submit.
  - The License Activation dialog box is displayed.
- 5. In the License Activation dialog box, fill in the following fields:
  - Computer Signature : copy the computer signature from the text file where you have saved it and paste it here.
  - Installation Site: enter the installation site information.
  - Comment: if desired, enter a comment (optional).
- 6. Click Submit.

The License Activation dialog box is displayed, showing a summary of your license activation and the License Activation Key.

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7. Copy the activation key and paste it into a text file or send it via e-mail to a desired e-mail account.

### 5.3.3 Activating the system

#### To activate the system:

- 1. Start BVMS Viewer Configuration Client.
- 2. On the **Tools** menu, click **License Manager...**.
  - The License Manager dialog box is displayed.
- 3. Click to check the boxes for the software package, the features, and the expansions that you want to activate. For the expansions, enter the number of licenses.
- 4. Click Activate.
  - The **License Activation** dialog box is displayed.
- 5. Copy the License Activation Key from the text file where you have saved it and paste it into the **License Activation Key:** field.
- 6. Click Activate.
  - The appropriate software packages are activated.
- 7. Click Close to close the License Manager dialog box.

### 5.4 Preparing devices

Bosch video devices that shall be added to a BVMS Viewer must have an assigned fixed IP address and need to be preconfigured. To assign an IP address to the device, use the device configuration webpage or use Bosch tools to assign IP addresses. Recording relevant settings have to be done on the recorders via device configuration tools or device web pages. For device specific configuration, please refer to the configuration or user manual of the desired device.

## 5.5 Configuring the language of Configuration Client

You configure the language of your Configuration Client independently of the language of your Windows installation.

#### To configure the language:

- 1. On the **Settings** menu, click **Options...**.
  - The **Options** dialog box is displayed.
- In the Language list, select the desired language.
   If you select the System language entry, the language of your Windows installation is used.
- 3. Click **OK**.

The language is switched after the next restart of the application.

## 5.6 Configuring the language of Operator Client

You configure the language of your Operator Client independently of the language of your Windows installation and of your Configuration Client. This step is performed in the Configuration Client.

#### To configure the language:

- 1. Click User groups > . Click the User Group Properties tab. Click the Operating Permissions tab.
- 2. In the **Language** list, select the desired language.
- 3. Click to save the settings.

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4. Click to activate the configuration. Restart Operator Client.

## 5.7 Scanning for devices



Main window >

dialog box:

You can scan for the following devices to add them with the help of the **BVMS Scan Wizard** 

- VRM devices
- Live only encoders
- Local storage encoders
- Decoders
- DVR devices
- VIDOS NVRs

If you want to add devices via scan, see the respective device topic in the chapter *Devices* page, page 33.

#### Refer to

- Adding VRM Devices via scan, page 48
- Adding live only devices via scan, page 53
- Adding a device, page 34

## 6 Managing configuration data

#### Main window

You must activate the current configuration to make it valid for the Management Server and Operator Client. The system reminds you to activate when exiting the Configuration Client. Every activated configuration is saved with the date and with a description if required.

At every point in time you can restore a recently activated configuration. All configurations saved in the meantime get lost.

You can export the current configuration in a configuration file and import this file later. This restores the exported configuration. All configurations saved in the meantime get lost.







## 6.1 Activating the working configuration

#### Main window

You activate the currently working configuration. The Operator Client uses the activated configuration after the next start if the user accepted it. If the activation is enforced, all open instances of the Operator Client in the network exit and start again. The user of each Operator Client instance usually does not have to log on again.

You can configure a delayed activation time. If you configure a delayed activation time, the working configuration is not activated at once but at the time configured. If you configure another activation time later (delayed or not does not matter), this time is active now. The first configured activation time is removed.

When you exit the Configuration Client the system reminds you to activate the current working copy of the configuration.

You cannot activate a configuration that contains a device without password protection.



#### Notice!

If the activation is enforced, each instance of Operator Client restarts when the configuration is activated. Avoid unnecessary activations. Perform activations preferably in the night or during time periods with low activities.



#### Notice!

If your system contains devices that are not protected by a password, you must secure these devices before you can activate. You can deactivate this password enforcement.

#### To activate the currently working configuration:



1. Click

The **Activate Configuration** dialog box is displayed.

If your configuration contains devices that are not protected by a password, you cannot activate. In this case the **Protect Devices with Default Password...** dialog box is displayed.

Follow the instructions in this dialog box and click **Apply**.

The **Activate Configuration** dialog box is displayed again.

2. If appropriate, enter a delayed activation time. By default, the present point in time is configured as activation time. If you do not change the delayed activation time, the activation is performed immediately.

If appropriate, click to check Force activation for all Operator Clients.

Type a description and click **OK**.

The current configuration is activated.

Each Operator Client workstation is instantly restarted, if connected to the network and the activation is enforced. If a workstation is not connected, it is restarted as soon it is connected again.

If you configured a delayed activation time, the configuration will be activated later.

Note: Delayed-activation is not executed as long as the user is logged on to the Configuration Client.

#### Refer to

Activate Configuration dialog box (System menu), page 30

#### 6.2 **Activating a configuration**

Main window

You can activate a previous version of the configuration that you have saved earlier.

#### To activate a configuration:

- On the System menu, click Activation Manager....
  - The Activation Manager dialog box is displayed.
- In the list, select the configuration you want to activate. 2
- 3. Click Activate.
  - A message box is displayed.
- 4. Click OK.
  - The **Activate Configuration** dialog box is displayed.
- 5. If appropriate, click to check Force activation for all Operator Clients. Each Operator Client workstation is automatically restarted to activate the new configuration. The user cannot refuse the new configuration.

If Force activation for all Operator Clients is not checked, on each Operator Client workstation a dialog box appears for some seconds. The user can refuse or accept the new configuration. The dialog box is closed after a few seconds without user interaction. In this case the new configuration is not accepted.

#### Refer to

- Activate Configuration dialog box (System menu), page 30
- Activation Manager dialog box (System menu), page 29

#### 6.3 **Exporting configuration data**

Main window

You can export the device configuration data of BVMS in a .zip file. This .zip file contains the database file (Export.bvms) and the user data (.dat file).

You can use these files for restoring a system configuration that has been exported before on the same (Enterprise) Management Server or for importing it on another (Enterprise) Management Server. The user data file cannot be imported but you can use it to manually restore the user configuration.

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1. On the System menu, click Export Configuration....

The **Export Configuration File** dialog box is displayed.



is active), you

**Note:** If your current working copy configuration is not activated export this working copy and not the activated configuration.

- 2. Click Save.
- 3. Enter a filename.

The current configuration is exported. A .zip file with database and user data is created.

#### Refer to

Importing configuration data, page 28

## 6.4 Importing configuration data

Main window

The following use cases are covered:

- Importing a configuration that has been exported (backup has been performed) before on the same server
- Importing a configuration template that has been prepared and exported on another server
- Importing the configuration of an earlier BVMS version.

You can only import a configuration if the latest changes of the current working copy are saved and activated.

For importing the configuration data you need the appropriate password.

You cannot import user data.

#### To import the configuration:

- 1. On the System menu, click Import Configuration....
  - The **Import Configuration File** dialog box is displayed.
- 2. Select the desired file for import and click **Open**.
  - The **Import Configuration...** dialog box is displayed.
- 3. Enter the appropriate password and click **OK**.

The Configuration Client is restarted. You must logon again.

The imported configuration is not activated but editable in Configuration Client.



#### Notice!

If you want to continue editing the configuration that has been activated for your Management Server, perform a rollback in the **Activate Configuration** dialog box.

#### Refer to

Exporting configuration data, page 27

# 7 Global Configuration Client windows



#### Notice!

BVMS Viewer offers only basic features. Advanced features are included in BVMS Professional. Visit our website www.boschsecurity.com for more information.

This chapter contains information on some basic application windows available in BVMS Configuration Client.

### 7.1 Menu commands

#### System menu commands

Save Changes	Saves all changes made on this page.
Undo All Changes on Page	Restores the settings of this page since the last saving.
Activation Manager	Displays the <b>Activation Manager</b> dialog box.
<b>Export Configuration</b>	Displays the <b>Export Configuration File</b> dialog box.
Import Configuration	Displays the Import Configuration File dialog box.
Exit	Exits the program.

#### Hardware menu commands

### **Tools menu commands**

Sequence Builder	Displays the <b>Sequence Builder</b> dialog box.
License Manager	Displays the <b>License Manager</b> dialog box.
License Inspector	Displays the <b>License Inspector</b> dialog box.

#### **Settings menu commands**

Options	Displays the <b>Options</b> dialog box.
· •	1 3 1

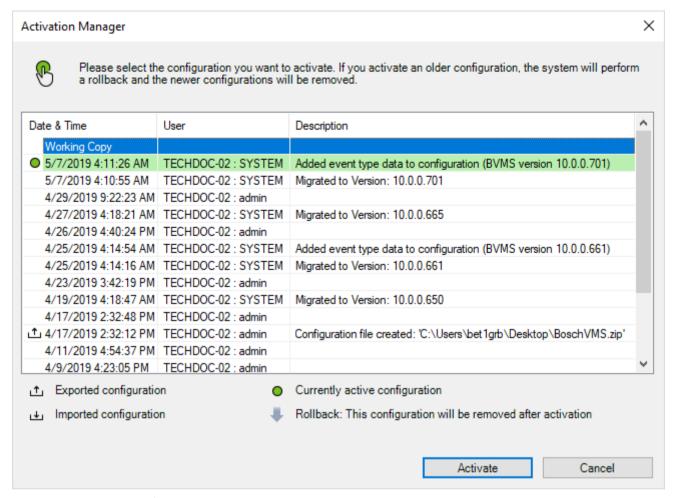
#### Help menu commands

Display help	Displays the BVMS Application Help.
	Displays a dialog box containing information on the installed system, e.g., the version number.

## 7.2 Activation Manager dialog box (System menu)

Main window > **System** menu > **Activation Manager...** command Allows you to activate the current configuration or to rollback to a previous configuration.

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#### Activate

Click to display the Activate Configuration dialog box.

#### Refer to

- Activating the working configuration, page 26
- Activating a configuration, page 27

## 7.3 Activate Configuration dialog box (System menu)



Main window

Allows you to type a description for the working copy of the configuration to be activated.

**Note:** Delayed-activation is not executed as long as the user is logged on to the Configuration Client.

#### Refer to

- Activating the working configuration, page 26

## 7.4 Initial Device Scan dialog box (Hardware menu)

Main window > Hardware menu > Initial Device Scan... command

Displays the devices which have duplicate IP addresses or a default IP address (192.168.0.1). Allows you to change such IP addresses and subnet masks.

You must enter the correct subnet mask before changing an IP address.

## 7.5 License Investigator dialog box (Tools menu)

Main window > **Tools** menu > **License Inspector...** command > **License Inspector** dialog box You can check whether the number of installed BVMS licenses exceeds the number of purchased licenses.

### 7.6 License Manager dialog box (Tools menu)

Main window > Tools menu > License Manager... command

Allows you to license the BVMS package that you have ordered and to upgrade with additional features.

#### **Base Packages**

Displays the available base packages.

#### **Type Number**

Displays the Commercial Type Number (CTN) of the selected package, feature or expansion.

#### Status

Displays the licensing status if applicable.

#### **Optional Features**

Displays the available features.

#### **Expansion**

Displays the available expansions and their count. To change the count point right from a check box and click the up or down arrow.

#### **Activate**

Click to display the License Activation dialog box.

#### **Import Bundle Info**

Click to import an XML file containing a Bundle Information that you received from Bosch.

#### **Add New Package**

Click to display a dialog box for selecting a new license file.

## 7.7 Options dialog box (Settings menu)

Main window > Settings menu > Options... command

#### Language

Allows you to configure the language of your Configuration Client. If you select **System Language** the language of your Windows installation is used.

This setting is enabled after restarting Configuration Client.

#### **Scan Options**

Allows you to configure if it is possible to scan for devices in the respective subnet or across the subnet.

#### **Automatic Logoff**

#### Enforce automatic logoff of Configuration Client after this time of inactivity

Allows you to configure the automatic logoff of Configuration Client. Configuration Client will log off after the configured time period.

Changes in the configuration pages of the following devices in the **Devices** page are not saved automatically and are lost after inactivity logoff:

- Encoders
- Decoders
- VRM devices
- iSCSI devices

#### VSG devices

All other pending configuration changes are saved automatically.

**Note:** Changes in dialog boxes that were not confirmed by clicking **OK**, are not saved.

#### Global iSCSI connection password (CHAP password):

Type the iSCSI CHAP password which is necessary to authenticate at the iSCSI storage device and to enable a direct playback from the iSCSI.

#### Show password

Click to enable that the entered password is displayed. Be careful that nobody can spy out this password.

BVMS Devices page | en 3;

## 8 Devices page



Main window >

Displays the Device Tree and the configuration pages.

The count of items below an entry is displayed in square brackets.

Allows you to configure the available devices, such as mobile video services, ONVIF encoders, Bosch Video Streaming Gateway devices, encoders, decoders, VRMs, local storage encoders, analog matrices, or peripheral devices like ATM / POS bridges.

#### Note:

Devices are represented in a tree and grouped by the physical network structure and the device categories.

Video sources like encoders are grouped under VRMs. Digital video recorders such as DiBos are listed separately.

Type in a string and press the ENTER key to filter the displayed items. Only items containing the string and their corresponding parent items (only in trees) are displayed. The count of filtered items and the total count of items is provided. An

active filter is indicated by  $^{\times}$ . Enclose strings with double quotes to find them exactly, for example "Camera 1" exactly filters the cameras with this name, not camera 201.

To cancel filtering, click 🔭

• Click a tree item to display the corresponding page.

## 8.1 Updating device states and capabilities



Main window >

Devices

For example after a firmware update it can be necessary to synchronize the capabilities of all configured decoders, encoders and VSGs. With this function the capabilities from each device are compared to the capabilities already stored within BVMS. You can update the device capabilities of all devices in the device tree at once.

It is also possible to copy a list of the devices whose capabilities changed into the clipboard. You can then paste the list, for example, into a text editor to examine the changes in detail. The device list from the clipboard is formatted as CSV and contains the following information:

- Device
- Device type
- IP address

**Note:** When you have a large system with several 1000 devices configured, the process of refreshing device states and updating device capabilities can take a long time.



#### Notice!

The capabilities are only retrieved for reachable devices. To see, if a device is not reachable, you have to check the state of the device.

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#### To update the device states and capabilities:



The **Update device capabilities** dialog box is displayed. The state information of all devices is updated and the device capabilities are retrieved.

Only if device capabilities are not up to date, the appropriate devices are displayed in a list and the **Update** button is enabled.

- 2. If required, click Copy device list to clipboard.
- 3. Click Update.
- 4. Click **OK**.
- ✓ The device capabilities are now updated.



#### Notice!

The state information of all devices will always be updated, even if you cancel the **Update device capabilities** dialog.

### 8.2 Adding a device



Main window >

Devices

You add the following devices to the Device Tree manually, that means you must know the network address of the device to add it:

- Video IP device from Bosch
- Bosch Recording Station/DiBos system
- Analog matrix

For adding a Bosch Allegiant device, you need a valid Allegiant configuration file.

- BVMS workstation
  - A workstation must have the Operator Client software installed.
- Communication device
- Bosch ATM/POS Bridge, DTP device
- Virtual input
- Network monitoring device
- Bosch IntuiKey keyboard
- KBD-Universal XF keyboard
- Monitor group
- I/O module
- Allegiant CCL emulation
- Intrusion panel from Bosch
- Server-based analytics device
- Access control systems from Bosch

You can scan for the following devices to add them with the help of the **BVMS Scan Wizard** dialog box:

- VRM devices
- Live only encoders
- Local storage encoders
- Decoders
- DVR devices
- VIDOS NVRs

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#### Notice!

After having added a device, click to save the settings.



#### Notice!

Add the DVR using the administrator account of the device. Using a DVR user account with restricted permissions can result in features that are not usable in BVMS, for example using the control of a PTZ camera.

#### **BVMS Scan Wizard dialog box**



BVMS Scan Wizard dialog box



#### > BVMS Scan Wizard dialog box

This dialog box allows you to scan for available devices in your network, configure them and add them to your system in one process.

#### Use

Click to select a device for adding to the system.

#### Type (not available for VSG devices)

Displays the type of the device.

#### **Display Name**

Displays the device name that was entered in the Device Tree.

#### **Network Address**

Displays the IP address of the device.

#### **User Name**

Displays the user name that is configured on the device.

#### **Password**

Type in the password for authenticating with this device.

#### Status

Displays the status of authentication.



: Succeeded



: Failed



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#### Notice!

For configuring a Secondary VRM you must first install the appropriate software on the desired computer. Run Setup.exe and select **Secondary VRM**.

#### **User Name**

Displays the user name that is configured on the VRM device.

You can type in another user name if required.

#### Refer to

- Adding VRM Devices via scan, page 48
- Adding a live only encoder, page 61
- Adding a local storage encoder, page 61
- Scanning for devices, page 25

## 8.3 DiBos page



Displays the property pages of a selected DiBos system.

Allows you to integrate a DiBos system into your system.



#### Notice!

You do not configure the DiBos system itself but only the BVMS related properties.

Click a tab to display the corresponding property page.

### 8.3.1 Adding a DiBos System via scan



#### To add a DiBos system:



2. Click Add BRS/DiBos System.

The Add BRS/DiBos System dialog box is displayed.

- 3. Enter the appropriate values.
- Click Scan.

The DiBos system is added to your system.

5. In the displayed message box, click **OK** to confirm.

#### Add DiBos System dialog box

#### **Network address**

Type the DNS name or the IP address of your DiBos system.

#### User name:

Type the user name for logging on to the DiBos system.

#### Password:

Type the password for logging on to the DiBos system.

# 8.3.2 Settings page



Displays the network settings of the DiBos system connected to your system. Allows you to change the settings if required.

# 8.3.3 Cameras page



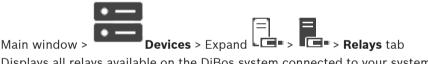
Displays all cameras available on the DiBos system connected to your system. Allows you to remove cameras.

# 8.3.4 Inputs page



Displays all inputs available on the DiBos system connected to your system. Allows you to remove items.

# 8.3.5 Relays page



Displays all relays available on the DiBos system connected to your system. Allows you to remove items.

# 8.4 DVR (Digital Video Recorder) page



Displays the property pages of a selected DVR.

Allows you to integrate a DVR into your system.

• Click a tab to display the corresponding property page.



# Notice!

You do not configure the DVR itself but only the integration of the DVR device into BVMS.



#### Notice!

Add the DVR using the administrator account of the device. Using a DVR user account with restricted permissions can result in features that are not usable in BVMS, for example using the control of a PTZ camera.

#### Refer to

- Configuring the integration of a DVR, page 39

# 8.4.1 Adding a DVR device via scan

# To add DVR devices via scan:



The **BVMS Scan Wizard** dialog box is displayed.

- 2. Select the desired check boxes for the devices that you want to add.
- Click Next >>.

The **Authenticate Devices** dialog box of the wizard is displayed.

4. Type in the password for each device that is protected by a password.

Password check is performed automatically, when you do not enter a further character in the password field for a few seconds or you click outside the password field.

If the passwords of all devices are identical, you can enter it in the first Password field.

Then right-click this field and click Copy cell to column.



In the Status column, the successful logons are indicated with



The failed logons are indicated with

5. Click Finish.

The device is added to the Device Tree.

# 8.4.2 Add DVR dialog box



Allows you to manually add a DVR device.

# Network address / port

Type the IP address of your DVR. If required, change the port number.

#### **User name:**

Type the user name for connecting to the DVR.

# Password:

Type the password for connecting to the DVR.

#### Security

The Secure connection check box is selected by default.

If a secure connection is not possible, a message appears. Click to remove the checkmark.



#### Notice!

If the **HTTPS** check box is selected, command and control connections are secure. Video data streaming is not secure.

#### Refer to

- Adding a device, page 34

# 8.4.3 Settings tab



Displays the network settings of the DVR connected to your system. Allows you to change the settings if required.

# 8.4.4 Cameras tab



Displays all video channels of the DVR as cameras. Allows you to remove cameras. A video input that is disabled in a DVR device is displayed as an active camera in BVMS because earlier recordings could exist for this input.

# 8.4.5 Inputs tab



# 8.4.6 Relays tab

Main window > **Devices** > **Devices** > **Relays** tab

Displays all relays of the DVR. Allows you to remove items.

# 8.4.7 Configuring the integration of a DVR





# Notice!

Add the DVR using the administrator account of the device. Using a DVR user account with restricted permissions can result in features that are not usable in BVMS, for example using the control of a PTZ camera.



#### Notice!

You do not configure the DVR itself but only the integration of the DVR device into BVMS.

#### To remove an item:

- 1. Click the **Settings** tab, the **Cameras** tab, the **Inputs** tab, or the **Relays** tab.
- 2. Right-click an item and click **Remove**. The item is removed.



# Notice!

To restore a removed item, right-click the DVR device and click **Rescan DVR Device**.

# To rename a DVR device:

- 1. Right-click a DVR device and click **Rename**.
- 2. Type the new name for the item.

#### Refer to

- Adding a device, page 34
- DVR (Digital Video Recorder) page, page 37

# 8.5 Workstation page



A workstation must have the Operator Client software installed.

Allows you to configure the following settings for a workstation:

Add a CCTV keyboard connected to a Bosch Video Management System workstation.

**Note:** You can not configure a CCTV keyboard for a default workstation. This is only possible for specific configured workstations.

To add a Bosch IntuiKey keyboard that is connected to a decoder, expand



#### Refer to

- Adding a workstation manually, page 40

# 8.5.1 Adding a workstation manually

#### To add a BVMS workstation:



- 1. Right-click
- 2. Click **Add Workstation**.

The Add Workstation dialog box is displayed.

- 3. Enter the appropriate value.
- 4. Click OK.



# To add a BVMS default workstation:



Click Add Default Workstation.





# Notice!

You can only add one single default workstation.

If a default workstation is configured, the settings apply for each workstation that is connected to this server and is not configured separately.

If a workstation is configured, the settings for this specific workstation apply and not the default workstation settings.

# 8.5.2 Settings page



Allows you to configure a script that is executed when the Operator Client on the workstation is started.

Allows you to configure TCP or UDP as transmission protocol used for all cameras that are displayed in Live Mode on your workstation.

Allows you to configure which stream of an IP device is used for live display.

Allows you to enable Forensic Search for this workstation.

And you can configure the keyboard that is connected to this workstation.

# **Default camera protocol:**

Select the default transmission protocol used for all cameras that are assigned to the Logical Tree of this workstation.

When a camera is displayed in Live Mode then the default stream set for the workstation is used. If the camera has no stream 2 or the transcoding service (SW and HW) is not available then stream 1 will be used even though another setting is configured in the workstation settings.

#### **Keyboard type:**

Select the type of the keyboard that is connected to your workstation.

#### Port

Select the COM port that is used to connect your keyboard.

#### **Baudrate:**

Select the maximum rate, in bits per second (bps), that you want data to be transmitted through this port. Usually, this is set to the maximum rate supported by the computer or device you are communicating with.

# Data bits:

Displays the number of data bits you want to use for each character that is transmitted and received.

#### Stop bits:

Displays the time between each character being transmitted (where time is measured in bits).

#### Parity:

Displays the type of error checking you want to use for the selected port.

# Port type:

Displays the connection type that is used to connect the Bosch IntuiKey keyboard with the workstation.

# 8.6 Decoders page





#### Notice!

If you want to use decoders in your system, make sure that all encoders use the same password for the user authorization level.

#### Refer to

- Scanning for devices, page 25
- Bosch Encoder / Decoder / Camera page, page 60

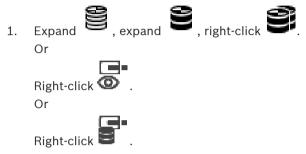
# 8.6.1 Adding an Encoder / Decoder manually

Allows you to add an encoder or decoder manually. This is especially useful when you want to add any Video IP device from Bosch (only for VRM).

#### **Notice:**

If you add a Video IP encoder or decoder from Bosch with the **<Auto Detect>** selection, this device must be available in the network.

# To add a Video IP device from Bosch:



Click Add Encoder.

The **Add Encoder** dialog box is displayed.

- 3. Enter the appropriate IP address.
- 4. In the list, select < Auto Detect>.
- 5. Click OK.

The device is added to the system.

6. If the device requires an initial password, is displayed.

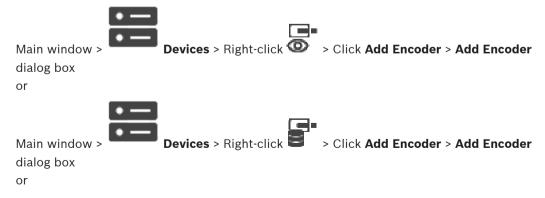
To set an initial password, right-click the device icon and click **Set initial password...**.

The **Enter password** dialog box is displayed.

Enter a password for the service user and click **OK**.

The Adisappears and you can use the device.

# Add Encoder dialog box





#### IP address:

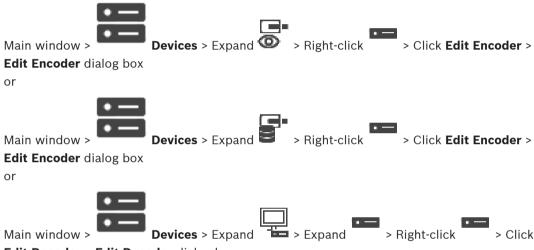
Type in a valid IP address.

# **Encoder type: / Decoder type:**

For a device with known device type, select the appropriate entry. It is not necessary that the device is available in the network.

If you want to add any Video IP device from Bosch, select **<Auto Detect>**. The device must be available in the network.

# 8.6.2 Edit Encoder / Edit Decoder dialog box



Edit Decoder > Edit Decoder dialog box

Allows you to check and update the device capabilities of a device. On opening this dialog box the device is connected. The password is checked and the device capabilities of this device are compared with the device capabilities stored in BVMS.

#### Name

Displays the device name. When you add a Video IP device from Bosch, the device name is generated. If required change the entry.

# Network address / port

Type the network address of the device. If required, change the port number.

#### **User name**

Displays the user name used for authenticating at the device.

#### Password

Type the valid password for authenticating at the device.

### Show password

Click to enable that the entered password is displayed. Be careful that nobody can spy out this password.

# **Authenticate**

Click to authenticate at the device with the credentials entered above.

#### Security

The **Secure connection** check box is selected by default.

If a secure connection is not possible, a message appears. Click to remove the checkmark.

#### The following decoders support secure connection:

- VID 7000
- VID 8000
- VIP XD HD



#### Notice!

The connection between a decoder and an encoder is only secure, if both are configured with secure connection.

#### **Device Capabilities**

You can sort the displayed device capabilities per category or alphabetically.

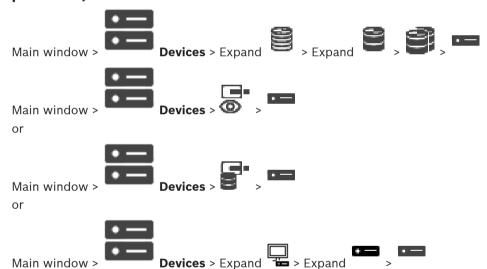
A message text informs you whether the detected device capabilities match the current device capabilities.

Click **OK** to apply the changes of the device capabilities after an upgrade of the device.

#### Refer to

- Encrypting live video (Edit Encoder), page 61
- Updating the device capabilities (Edit Encoder), page 62

# 8.6.3 Changing the password of an encoder / decoder (Change password / Enter password)



Define and change a separate password for each level. Enter the password (19 characters maximum; no special characters) for the selected level.

# To change the password:

- 1. Right-click and click Change password....
  - The **Enter password** dialog box is displayed.
- 2. In the **Enter user name** list, select the desired user for which you want to change the password.
- 3. In the **Enter password for user** field, type in the new password.
- Click OK.
- √ The password is changed immediately on the device.

A password prevents unauthorized access to the device. You can use different authorization levels to limit access.

Proper password protection is only guaranteed when all higher authorization levels are also protected with a password. Therefore, you must always start from the highest authorization level when assigning passwords.

You can define and change a password for each authorization level if you are logged into the "service" user account.

The device has three authorization levels: service, user, and live.

- service is the highest authorization level. Entering the correct password gives access to all the functions and allows all configuration settings to be changed.
- user is the middle authorization level. At this level you can operate the device, play back recordings, and also control camera, for example, but you cannot change the configuration.
- live is the lowest authorization level. At this level you can only view the live video image and switch between the different live image displays.

For a decoder the following authorization level replaces the live authorization level:

destination password (only available for decoders)
 Used for access to an encoder.

#### Refer to

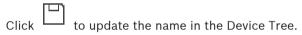
- Providing the destination password for a decoder (Authenticate...), page 55

# 8.6.4 Decoder profile

Allows you to set the various options for the display of video images on a VGA monitor.

#### Monitor name

Type the name of the monitor. The monitor name facilitates the identification of the remote monitor location. Use a name that makes it as easy as possible to identify the location.



#### **Standard**

Select the video output signal of the monitor you are using. Eight pre-configured settings for the VGA monitors are available in addition to the PAL and NTSC options for analog video monitors.



#### Notice!

Selecting a VGA setting with values outside the technical specification of the monitor can result in severe damage to the monitor. Refer to the technical documentation of the monitor you are using.

#### Window lavout

Select the default image layout for the monitor.

#### VGA screen size

Type the aspect ratio of the screen (for example 4 x 3) or the physical size of the screen in millimeters. The device uses this information to accurately scale the video image for distortion-free display.

# 8.6.5 Monitor display

The device recognizes transmission interruptions and displays a warning on the monitor.

# **Display transmission disturbance**

Select **On** to display a warning in case of transmission interruption.

# **Disturbance sensitivity**

Move the slider to adjust the level of the interruption that triggers the warning.

#### Disturbance notification text

Type the text of the warning the monitor displays when connection is lost. The maximum text length is 31 characters.

# 8.6.6 Delete decoder logo

Click to delete the logo that has been configured on the Web page of the decoder.

# 8.7 Monitor Wall page



Allows you to add a monitor wall application. This application allows for controlling the monitor wall hardware from within Operator Client. No server is involved in controlling the monitor wall. This ensures that the user of Operator Client is always able to control the monitor wall even if the Management Server is offline.

#### Name

Type in a display name for your monitor wall.

#### Monitor

Select a monitor that is connected to a decoder.

If you add a decoder that has 2 monitors connected, you must display the **Edit Decoder** dialog box of the decoder and update the device capabilities of this decoder. For each monitor add a further monitor wall.

#### Maximum number of cameras to connect

Type in the maximum number of cameras that are allowed to be displayed in the monitor wall. If you leave the field empty, the operator can display as many cameras as Image panes on the monitor wall layout are available.

### **Enable thumbnails**

Click to check if you want to display a snapshot in Operator Client for each monitor. This snapshot is regularly updated.

### **Initial sequence**

Select a camera sequence for initial display on the monitor wall when the operator starts this monitor wall.



### Notice!

When you delete a sequence in the **Sequence Builder** dialog box, this sequence is automatically removed from the **Initial sequence** list of a monitor wall if configured there.

# Refer to

Sequence Builder dialog box, page 74

# 8.7.1 Adding a Monitor Wall manually



Add the required decoder to your BVMS before you add the monitor wall.

After having added the monitor wall, the user of Operator Client can control this monitor wall. The user can change the monitor layout and assign encoders to monitors.

#### To add:

- 1. Select the desired decoder.
- 2. If required, enter the maximum number of cameras and configure thumbnails.
- 3. Click OK.





5 Click

Maps and Structure.



- 6. Click Structure
- 7. Drag the monitor wall to the Logical Tree.
- 8. If required, configure the access to the monitor wall with corresponding user group permissions.

#### Add monitor wall dialog box

#### Name

Type in a display name for your monitor wall.

#### Monitor

Select a monitor that is connected to a decoder.

If you add a decoder that has 2 monitors connected, you must display the **Edit Decoder** dialog box of the decoder and update the device capabilities of this decoder. For each monitor add a further monitor wall.

#### Maximum number of cameras to connect

Type in the maximum number of cameras that are allowed to be displayed in the monitor wall. If you leave the field empty, the operator can display as many cameras as Image panes on the monitor wall layout are available.

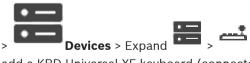
#### **Enable thumbnails**

Click to check if you want to display a snapshot in Operator Client for each monitor. This snapshot is regularly updated.

#### **Initial sequence**

Select a camera sequence for initial display on the monitor wall when the operator starts this monitor wall.

# 8.8 Assign Keyboard page



Allows you to add a KBD-Universal XF keyboard (connected to a BVMS workstation) or a Bosch IntuiKey keyboard (connected to a BVMS workstation or to a decoder).

# To add a CCTV keyboard:

**Note:** For adding a keyboard you must have added a workstation.



2. Click Add Keyboard.

A row is added to the table.

3. In the appropriate field of the **Keyboard Type** column, select the desired keyboard type: **IntuiKey Keyboard** 

# **KBD-Universal XF Keyboard**

- 4. In the appropriate field of the **Connection** column, select the workstation that is connected with the keyboard.
- Make the appropriate settings.
   The keyboard is added to your system.

## **Add Keyboard**

Click to add a row to the table for configuring a keyboard.

#### **Delete Keyboard**

Click to remove the selected row.

## **Keyboard Type**

Displays the type of the keyboard that is connected to your workstation or decoder. Click a cell to select the required keyboard type.

#### IntuiKey

Select this type if you have attached an IntuiKey keyboard from Bosch.

# - KBD-Universal XF Keyboard

Select this type if you have attached a KBD-Universal XF keyboard.

#### Connection

In a cell, select the device your keyboard is connected to. If you select a workstation, the



#### **Port**

In a cell, select the desired COM port.

#### **Baudrate**

In a cell, select the maximum rate, in bits per second (bps), that you want data to be transmitted through this port. Usually, this is set to the maximum rate supported by the computer or device you are communicating with.

# **Data Bits**

Displays the number of data bits you want to use for each character that is transmitted and received.

#### **Stop Bits**

Displays the time between each character being transmitted (where time is measured in bits).

#### **Parity**

Displays the type of error checking you want to use for the selected port.

#### **Port Type**

Displays the connection type that is used to connect the Bosch IntuiKey keyboard with the workstation.

# 8.9 VRM Devices page

# Refer to

- Configuring multicast, page 70

# 8.9.1 Adding VRM Devices via scan



In your network, you need a VRM service running on a computer, and an iSCSI device.



#### Notice!

When you add an iSCSI device with no targets and LUNs configured, start a default configuration and add the IQN of each encoder to this iSCSI device.

When you add an iSCSI device with targets and LUNs pre-configured, add the IQN of each encoder to this iSCSI device.

See Configuring an iSCSI device for details.

#### To add VRM devices via scan:



The **BVMS Scan Wizard** dialog box is displayed.

- 2. Select the desired check boxes for the devices that you want to add.
- 3. In the **Role** list, select the desired role.
  - It depends on the current type of the VRM device which new role you can select. If you select **Mirrored** or **Failover**, the next configuration step is additionally required.
- In the Role list, select the desired role.
   It depends on the current type of the VRM device which new role you can select.
- 5. Click Next >>
- In the Master VRM list, select the Master VRM for the selected Mirrored or Failover VRM.
- 7 Click Next >>

The **Authenticate Devices** dialog box of the wizard is displayed.

8. Type in the password for each device that is protected by a password.

Password check is performed automatically, when you do not enter a further character in the password field for a few seconds or you click outside the password field.

If the passwords of all devices are identical, you can enter it in the first **Password** field.

Then right-click this field and click **Copy cell to column**.



In the Status column, the successful logons are indicated with



The failed logons are indicated with

9. Click Finish.

The device is added to the Device Tree.

Note: All VRM devices are added with secure connection by default.

# To change secure/unsecure connection:



- 1. Right-click
- 2. Click Edit VRM Device.

The **Edit VRM Device** dialog box is displayed.

3. Select the **Secure connection** check box.

The used port changes automatically to the HTTPS port.

Or

deselect the Secure connection check box.

The used port changes automatically to the rcpp port.

#### Refer to

- Adding a device, page 34
- VRM Devices page, page 48

# 8.9.2 Adding a primary or secondary VRM manually



Allows you to add a VRM device. You can select the type of the device and enter the credentials.

You can effectively assign a Failover VRM to a Master VRM only when both are online and are successfully authenticated. The passwords are then synchronized.

You can add a Primary VRM device manually if you know the IP address and password.

#### To add a Primary VRM device:

- 1. Make the required settings for your VRM device.
- 2. In the **Type** list, select the **Primary** entry.
- 3. Click OK.

The VRM device is added.

You can add a Secondary VRM device manually if you know the IP address and password.



#### Notice!

For configuring a Secondary VRM you must first install the appropriate software on the desired computer. Run Setup.exe and select **Secondary VRM**.

# To add a Secondary VRM device:

- 1. Make the required settings for your VRM device.
- 2. In the Type list, select the Secondary entry.
- 3. Click OK.

The VRM device is added.

You can now configure the Secondary VRM like any Primary VRM.

# Add VRM dialog box

#### Name

Type in a display name for the device.

#### Network address / port

Type in the IP address of your device.

If the **Secure connection** check box is selected, the port changes automatically to HTTPS port. You can change the port number, if no default ports are used.

# **Type**

Select the desired device type.

# User name

Type in the user name for authentication.

#### **Password**

Type in the password for authentication.

#### Show password

Click to enable that the password is visible.

#### **Security**

The **Secure connection** check box is selected by default, if HTTPS is supported.



#### Notice!

If you migrate to BVMS version 10.0 and higher, the **Secure connection** check box is not selected by default and the connection is unsecure (rcpp).

To change secure or unsecure connection, use the **Edit VRM Device** command and select or deselect the **Secure connection** check box.

#### Test

Click to check whether the device is connected and authentication is successful.

#### **Properties**

If required, change the port numbers for the HTTP port and for the HTTPS port. This is only possible when you add or edit a VRM that is not connected. If the VRM is connected, the values are retrieved and you cannot change them.

The **Master VRM** table row shows the selected device if applicable.

#### Refer to

Editing a VRM device, page 51

# 8.9.3 Editing a VRM device

1.



Main window >

Allows you to edit a VRM device.

# To change secure/unsecure connection:



2. Click Edit VRM Device.

The **Edit VRM Device** dialog box is displayed.

3. Select the **Secure connection** check box.

The used port changes automatically to the HTTPS port.

Or

deselect the Secure connection check box.

The used port changes automatically to the rcpp port.



# Notice!

After upgrading to a newer version, we recommend changing to secure connection.

For detailed information about the parameter of the **Edit VRM Device** dialog box, see chapter Adding a primary or secondary VRM manually.

# Refer to

- Adding a primary or secondary VRM manually, page 50

# 8.9.4 Encrypting recording for VRM

Encrypted recording for VRM encoders is not enabled by default.

You have to enable encrypted recording for the primary and secondary VRM separately.

#### Notice!



You have to create a redundancy key (backup certificate) before you enable encrypted recording for the first time. You only have to create a redundancy key once for each VRM device.

In any case of loss of the regular encryption key, you can decrypt the recordings with the redundancy key.

We recommend to keep a copy of the redundancy key at a secure place (for example in a safe).

#### To create a redundancy key:

- 1. Select the appropriate VRM device.
- Select the Service tab.
- 3. Select the **Recording encryption** tab.
- 4. Click Redundancy key.
- 5. Choose a certification store location.
- 6. Type in a password that meets the password complexity requirements, and confirm.
- 7. Click Create.

The redundancy key (backup certificate) is created.

# To enable/disable encrypted recording:

- 1. Select the appropriate VRM device.
- Select the Service tab.
- 3. Select the Recording encryption tab.
- 4. Select/deselect the **Enable encrypted recording** check box.



**Note:** Encryption is only enabled after the next block change. This may take a while.

Please check to ensure that the encoders are encrypting.

# To check the VRM encoders that are encrypting:

- 1. Select the appropriate VRM device.
- 2. Select the **Service** tab.
- 3. Select the **Recording encryption** tab.

Note: You can also refer to the Monitoring tab in the VRM Monitor.



#### Notice!

All VRM encoders, that support encryption, are automatically encrypting recording after encryption is enabled in the VRM.

Encryption can be disabled for a single encoder.

VSG encoders are always encrypting, if encryption is enabled in the VRM.

# To enable/disable encrypted recording for a single VRM encoder:

- 1. Select the appropriate VRM encoder.
- 2. Select the **Recording** tab.
- 3. Select the **Recording management** tab.
- 4. Select/deselect the **Encryption** check box.
- 5. Click .

# 8.9.5 Adding VSG devices via scan

To add VSG devices via scan:

Right-click and click Scan for Video Streaming Gateways.

The **BVMS Scan Wizard** dialog box is displayed.

- 2. Select the required VSG devices, select the desired VRM pool and click **Assign** to assign them to the VRM pool.
- 3. Click Next >>.

The **Authenticate Devices** dialog box of the wizard is displayed.

4. Type in the password for each device that is protected by a password.

Password check is performed automatically, when you do not enter a further character in the password field for a few seconds or you click outside the password field.

If the passwords of all devices are identical, you can enter it in the first **Password** field.

Then right-click this field and click Copy cell to column.



In the Status column, the successful logons are indicated with



The failed logons are indicated with

5. Click Finish.

The device is added to the Device Tree.

# 8.10 Bosch Encoder / Decoder page

To configure a Bosch Encoder / Decoder, see *Bosch Encoder / Decoder / Camera page*, page 60.

# 8.11 Live Only page



Allows you to add and configure encoders used for live only. You can add Bosch encoders and ONVIF network video transmitters.

To add, edit, and configure a live only ONFIV encoder, see ONVIF page.

# Refer to

- Adding a live only encoder, page 61
- Scanning for devices, page 25
- Bosch Encoder / Decoder / Camera page, page 60
- Configuring multicast, page 70

# 8.11.1 Adding live only devices via scan

To add Bosch live only devices via scan:



1. Right-click and click Scan for Live Only Encoders.

The **BVMS Scan Wizard** dialog box is displayed.

- 2. Select the desired check boxes for the devices that you want to add.
- 3. Click Next >>.

The **Authenticate Devices** dialog box of the wizard is displayed.

4. Type in the password for each device that is protected by a password.

Password check is performed automatically, when you do not enter a further character in the password field for a few seconds or you click outside the password field.

If the passwords of all devices are identical, you can enter it in the first **Password** field.

Then right-click this field and click Copy cell to column.



In the Status column, the successful logons are indicated with



The failed logons are indicated with



indicates that the device requires an initial password.

To set the initial password, enter it in the **Password** field.



The status changes to

Repeat this step for all devices that require an initial password.

**Note:** As long as you have not set the initial password for all devices in the list that require an initial password, you cannot continue.

5. Click **Finish**.

The device is added to the Device Tree.

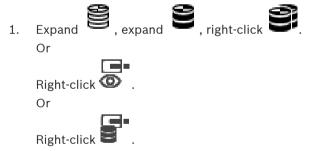
# 8.11.2 Adding an Encoder / Decoder manually

Allows you to add an encoder or decoder manually. This is especially useful when you want to add any Video IP device from Bosch (only for VRM).

# Notice:

If you add a Video IP encoder or decoder from Bosch with the **<Auto Detect>** selection, this device must be available in the network.

# To add a Video IP device from Bosch:



2. Click Add Encoder.

The **Add Encoder** dialog box is displayed.

- 3. Enter the appropriate IP address.
- 4. In the list, select < Auto Detect>.
- 5. Click **OK**.

The device is added to the system.

6. If the device requires an initial password, is displayed.

To set an initial password, right-click the device icon and click  $\bf Set\ initial\ password...$ 

The **Enter password** dialog box is displayed.

Enter a password for the service user and click **OK**.



disappears and you can use the device.

# Add Encoder dialog box



# IP address:

Type in a valid IP address.

#### **Encoder type: / Decoder type:**

For a device with known device type, select the appropriate entry. It is not necessary that the device is available in the network.

If you want to add any Video IP device from Bosch, select **<Auto Detect>**. The device must be available in the network.

# 8.11.3 Providing the destination password for a decoder (Authenticate...)



# Authenticate... > Enter password dialog box

To enable the access of a password protected encoder to a decoder, you must enter the password of the user authorization level of the encoder as the destination password in the decoder.

#### To provide:

- 1. In the **Enter user name** list, select destination password.
- 2. In the **Enter password for user** field, type in the new password.
- 3. Click OK.
- √ The password is changed immediately on the device.

#### Refer to

Changing the password of an encoder / decoder (Change password / Enter password),
 page 44

# 8.12 Local Storage page



Allows you to add and configure encoders with local storage.

# To add local storage encoders via scan:

- In the Device Tree right-click and click Scan for Local Storage Encoders.
   The BVMS Scan Wizard dialog box is displayed.
- 2. Select the desired check boxes for the devices that you want to add.
- Click Next >>.

The **Authenticate Devices** dialog box of the wizard is displayed.

4. Type in the password for each device that is protected by a password.

Password check is performed automatically, when you do not enter a further character in

the password field for a few seconds or you click outside the password field.

If the passwords of all devices are identical, you can enter it in the first  ${\bf Password}$  field.

Then right-click this field and click Copy cell to column.



In the Status column, the successful logons are indicated with



The failed logons are indicated with



indicates that the device requires an initial password.

To set the initial password, enter it in the **Password** field.



The status changes to

Repeat this step for all devices that require an initial password.

**Note:** As long as you have not set the initial password for all devices in the list that require an initial password, you cannot continue.

5. Click Finish.

The device is added to the Device Tree.

#### Refer to

- Configuring multicast, page 70
- Adding a local storage encoder, page 61
- Bosch Encoder / Decoder / Camera page, page 60
- Scanning for devices, page 25

# 8.13 Unmanaged Site page



You can add a video network device to the **Unmanaged Sites** item of the Device Tree. It is assumed that all unmanaged network devices of an unmanaged site are located in the same time zone.

# Site name

Displays the name of the site that was entered during creation of this item.

#### **Description**

Type in a description for this site.

#### Time zone

Select the appropriate time zone for this unmanaged site.

#### Refer to

- Unmanaged site, page 13
- Adding an unmanaged site manually, page 57
- Importing unmanaged sites, page 57
- Configuring the time zone, page 59

# 8.13.1 Adding an unmanaged site manually



#### To create:

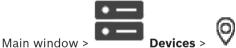
- 1. Right-click and then click Add Unmanaged Site.
  - The **Add Unmanaged Site** dialog box is displayed.
- 2. Type in a site name and a description.
- 3. In the **Time zone** list, select the appropriate entry.
- 4. Click OK.

A new unmanaged site is added to the system.

#### Refer to

- Unmanaged site, page 13
- Unmanaged Site page, page 56

# 8.13.2 Importing unmanaged sites



You can import a CSV file containing a configuration of a DVR or another BVMS that you want to import in your BVMS as an unmanaged site.

# To import:

- Right-click and then click Import Unmanaged Sites.
- 2. Click the desired file and click Open.

One or more new unmanaged site is added to the system.

You can now add these unmanaged sites to the Logical Tree.

**Note:** If an error occurs and the file cannot be imported, an error message informs you accordingly.

# 8.13.3 Unmanaged Site page

#### Site name

Displays the name of the site that was entered during creation of this item.

# Description

Type in a description for this site.

#### Time zone

Select the appropriate time zone for this unmanaged site.

# 8.13.4 Adding an unmanaged network device



1. Right-click this item and then click **Add Unmanaged Network Device**.

The **Add Unmanaged Network Device** dialog box is displayed.

- 2. Select the desired device type.
- 3. Type in a valid IP address or hostname and credentials for this device.
- 4. Click OK.

A new Unmanaged Network Device is added to the system.

You can now add this unmanaged site to the Logical Tree.

Please note that only the site is visible in the Logical Tree but not the network devices belonging to this site.

- 5. Type in the valid user name for this network device if available.
- 6. Type in the valid password if available.

# Add Unmanaged Network Device dialog box



#### **Network Device**

#### Device type:

Select the entry that is applicable for this device.

Available entries:

- DIVAR AN / DVR
- DIVAR IP 3000/7000 / BVMS
- Bosch IP camera / encoder

#### **Network address:**

Type an IP address or hostname. If required, change the port number.

Note: If you use a SSH connection, enter the address in the following format:

ssh://IP or servername:5322

# **Security**

The **HTTPS** check box is selected by default.



#### Notice!

If adding DVR and the **HTTPS** check box is selected, command and control connections are secure. Video data streaming is not secure.

#### **User name:**

Type the valid user name for this network device if available. See *Unmanaged site*, page 13 for details.

#### Password:

Type the valid password if available. See *Unmanaged site, page 13* for details on user credentials.

# Refer to

- Unmanaged site, page 13

# 8.13.5 Configuring the time zone



You can configure the time zone of an unmanaged site. This is useful when a user of Operator Client wants to access an unmanaged site using a computer with Operator Client located in another time zone than this unmanaged site.

# To configure the time zone:

▶ In the **Time zone** list, select the appropriate entry.

# Refer to

- Unmanaged Site page, page 56

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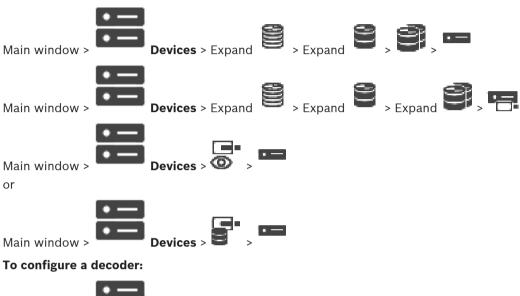
#### **Bosch Encoder / Decoder / Camera page** 9

This chapter provides information on how to configure the encoders and decoders in your system.

To get detailed information on the encoder, decoder or camera settings, for example Video Content Analysis (VCA) or network settings, refer to the appropriate device manuals.

The count of items below an entry is displayed in square brackets.

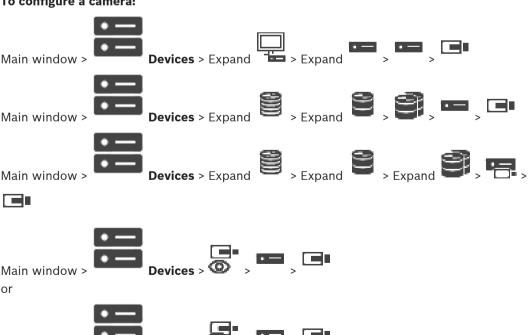
# To configure an encoder:

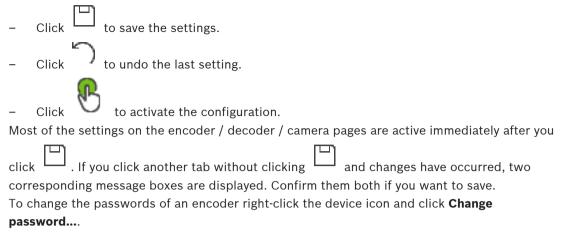




See the Online Help for the pages for details.

# To configure a camera:





To display the device in a Web browser right-click the device icon and click **Show webpage in browser**.

#### Note:

Depending on the selected encoder or camera, not all pages described here are available for each device. The wording used here for describing the field labels can deviate from your software.

Click a tab to display the corresponding property page.

#### Refer to

Scanning for devices, page 25

# 9.1 Adding a live only encoder

To add a live only encoder via scan, see Adding live only devices via scan, page 53.

# Refer to

- Adding a device, page 34
- Live Only page, page 53

# 9.2 Adding a local storage encoder

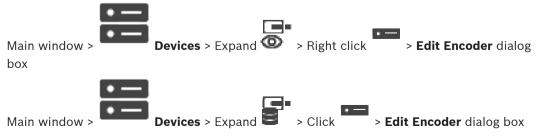
To add local storage encoders via scan, see Local Storage page, page 56.

# Refer to

- Adding a device, page 34
- Local Storage page, page 56

# 9.3 Editing an Encoder

# 9.3.1 Encrypting live video (Edit Encoder)



You can activate the secure connection of live video transferred from an encoder to the following devices if HTTPS port 443 is configured on the encoder:

- Operator Client computer
- Management Server computer
- Configuration Client computer
- VRM computer
- Decoder

#### Note:

When activated, ANR does not work for the affected device.

When activated, encoder replay does not work on encoders with firmware earlier than 6.30. Only encoder with firmware version 7.0 or later support secure UDP. When secure connection is activated in this case, the user of Operator Client can switch a stream to UDP and to UDP multicast.

#### To activate:

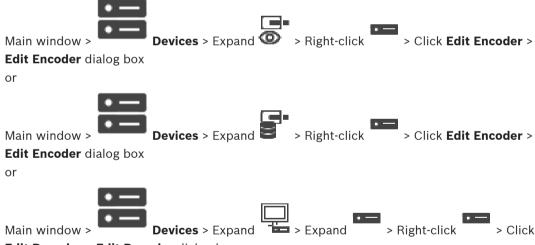
- Select the check box Secure connection.
- Click OK.

Secure connection is enabled for this encoder.

#### Refer to

- Configuring multicast, page 70
- Edit Encoder / Edit Decoder dialog box, page 63

# 9.3.2 Updating the device capabilities (Edit Encoder)



# Edit Decoder > Edit Decoder dialog box

After an upgrade of the device, you can update its device capabilities. A message text informs you whether the retrieved device capabilities match the device capabilities stored in BVMS.

# To update:

1. Click OK.

A message box is displayed with the following text:

If you apply the device capabilities, the recording settings and the event settings for this device may change. Check these settings for this device.

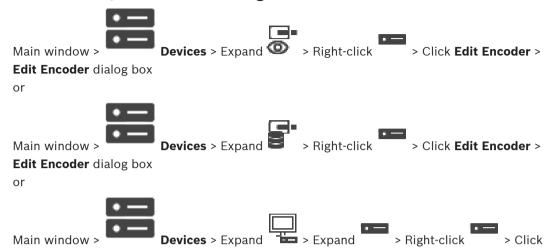
Click OK.

The device capabilities are updated.

#### Refer to

- Edit Encoder / Edit Decoder dialog box, page 63

# 9.3.3 Edit Encoder / Edit Decoder dialog box



# Edit Decoder > Edit Decoder dialog box

Allows you to check and update the device capabilities of a device. On opening this dialog box the device is connected. The password is checked and the device capabilities of this device are compared with the device capabilities stored in BVMS.

#### Name

Displays the device name. When you add a Video IP device from Bosch, the device name is generated. If required change the entry.

#### Network address / port

Type the network address of the device. If required, change the port number.

#### **User name**

Displays the user name used for authenticating at the device.

#### Password

Type the valid password for authenticating at the device.

# Show password

Click to enable that the entered password is displayed. Be careful that nobody can spy out this password.

## **Authenticate**

Click to authenticate at the device with the credentials entered above.

# Security

The **Secure connection** check box is selected by default.

If a secure connection is not possible, a message appears. Click to remove the checkmark.

# The following decoders support secure connection:

- VID 7000
- VID 8000
- VIP XD HD



## Notice!

The connection between a decoder and an encoder is only secure, if both are configured with secure connection.

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#### **Device Capabilities**

You can sort the displayed device capabilities per category or alphabetically.

A message text informs you whether the detected device capabilities match the current device capabilities.

Click **OK** to apply the changes of the device capabilities after an upgrade of the device.

#### Refer to

- Encrypting live video (Edit Encoder), page 61
- Updating the device capabilities (Edit Encoder), page 62

# 9.4 Managing the verification of authenticity

For activating the verification of authenticity on an encoder, you must perform the following steps:

- Configure the authentication on the encoder.
- Download a certificate from the encoder.
- Install this encoder certificate on the workstation used for authenticity verification.

# 9.4.1 Configuring the authentication

or



You can activate the verification of authenticity on an encoder.

## To configure:

- 1. Click Camera, and then click Video Input.
- 2. In the Video authentication list, select SHA-256.
- In the Signature intervals list, select the desired value.
   A small value increases the security, a large value reduces the load for the encoder.
- 4. Click

# 9.4.2 Uploading a certificate

or



You can upload a derived certificate to an encoder.

# To upload:

- 1. Click Service, and then click Certificates.
- 2. Click Upload certificate.
- 3. Select the appropriate file containing the certificate for this encoder. This file must contain the private key, for example \*.pem.

Ensure a secure data transmission.

- 4. Click Open.
- 5. In the **Usage** list, select **HTTPS server** to assign the uploaded certificate to the **HTTPS server** entry.
- 6 Click

# 9.4.3 Downloading a certificate

or



You can download a certificate from an encoder.

#### To download:

- 1. Click Service, and then click Certificates.
- 2. Select the desired certificate and click the Save icon.
- 3. Select the appropriate directory for saving the certificate file.
- 4. Rename the file extension of the certificate file to \*.cer.

You can now install this certificate on the workstation where you want to verify authenticity.

# 9.4.4 Installing a certificate on a workstation

You can install the certificate that you have downloaded from an encoder, on a workstation where you want to perform authenticity verification.

- 1. On the workstation, start Microsoft Management Console.
- 2. Add the Certificates snap-in on this computer with the Computer account option selected.
- 3. Expand Certificates (Local computer), expand Trusted Root Certification Authorities.
- 4. Right-click Certificates, point to All Tasks and then and click Import....

  The Certificate Import Wizard is displayed.

  The Local Machine option is preselected and cannot be changed.
- 5. Click Next.
- 6. Select the certificate file that you have downloaded from the encoder.
- 7. Click Next.
- 8. Leave the settings unchanged and click Next.
- 9. Leave the settings unchanged and click Finish.

# 9.5 Providing the destination password for a decoder (Authenticate...)



# Authenticate... > Enter password dialog box

To enable the access of a password protected encoder to a decoder, you must enter the password of the user authorization level of the encoder as the destination password in the decoder.

#### To provide:

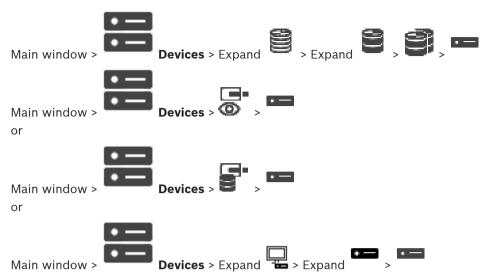
- 1. In the **Enter user name** list, select destination password.
- 2. In the **Enter password for user** field, type in the new password.
- 3. Click OK.
- ✓ The password is changed immediately on the device.

#### Refer to

Changing the password of an encoder / decoder (Change password / Enter password),
 page 66

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# 9.6 Changing the password of an encoder / decoder (Change password / Enter password)



Define and change a separate password for each level. Enter the password (19 characters maximum; no special characters) for the selected level.

#### To change the password:

- Right-click and click Change password...
   The Enter password dialog box is displayed.
- 2. In the **Enter user name** list, select the desired user for which you want to change the password.
- 3. In the **Enter password for user** field, type in the new password.
- 4. Click **OK**
- ✓ The password is changed immediately on the device.

A password prevents unauthorized access to the device. You can use different authorization levels to limit access.

Proper password protection is only guaranteed when all higher authorization levels are also protected with a password. Therefore, you must always start from the highest authorization level when assigning passwords.

You can define and change a password for each authorization level if you are logged into the "service" user account.

The device has three authorization levels: service, user, and live.

- service is the highest authorization level. Entering the correct password gives access to all the functions and allows all configuration settings to be changed.
- user is the middle authorization level. At this level you can operate the device, play back recordings, and also control camera, for example, but you cannot change the configuration.
- live is the lowest authorization level. At this level you can only view the live video image and switch between the different live image displays.

For a decoder the following authorization level replaces the live authorization level:

destination password (only available for decoders)
 Used for access to an encoder.

#### Refer to

- Providing the destination password for a decoder (Authenticate...), page 65

# 9.7 Recovering recordings from a replaced encoder (Associate with recordings of predecessor)



**Devices** > Expand









Main window >

If replacing a defective encoder, the recordings of the replaced encoder are available for the new encoder when selecting the new encoder in the Operator Client.



#### Notice!

An encoder can only be replaced by an encoder with the same amount of channels.

# To recover recordings from a replaced encoder



#### Notice!

Do not use the **Edit Encoder** command.

- 1. Right-click > Associate with recordings of predecessor ... command.
- 2. The **Associate with recordings of predecessor ...** dialog box is displayed.
- 3. Type in the network address and a valid password for the new device.
- 4. Click **OK**.
- F 01' 1



to save the settings.



6. Click

to activate the configuration.

# Associate with recordings of predecessor ... dialog box

Allows you to recover recordings from a replaced encoder. After configuring the settings in the dialog box, the recordings of the replaced encoder are available for the new encoder when selecting the new encoder in the Operator Client.

# Network address / port

Type the network address of the device.

#### **User name**

Displays the user name used for authenticating at the device.

#### **Password**

Type the valid password for authenticating at the device.

#### **Authenticate**

Click to authenticate at the device with the credentials entered above.

# 9.8 Configuring encoders / decoders

# 9.8.1 Configuring multiple encoders / decoders

Main window

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You can modify the following properties of multiple encoders and decoders at once:

- Device passwords
- IP addresses
- Display names
- Subnet mask
- Gateway ID
- Firmware versions

#### To select multiple devices:

Select the required devices by pressing the CTRL- or the SHIFT-key.

# To select all available devices:

Click the Select all command.

# To change the password for multiple devices:

On the Main window command.





Or

on the Hardware menu, click Change device passwords...

The Change device passwords dialog box is displayed.

- 2. Select the required devices.
- 3. Right-click the selected devices.
- Click **Edit password...**. The **Changing passwords** dialog box is displayed. 4.
- 5. Make the appropriate settings.



# Notice!

You can only select the password types that are available for all selected devices.

## To configure multiple display names:

- On the Hardware menu, click Change device IP and network settings....
  - The Change device IP and network settings dialog box is displayed.
- Select the required devices.
- Right-click the selected devices.
- 4. Click Set Display Names....

The **Set Display Names** dialog box is displayed.

5. Make the appropriate settings.

# To configure multiple IP addresses:



# Notice!

Changing the IP address of an IP device can make it unreachable.

- 1. On the Hardware menu, click Change device IP and network settings....
  - The Change device IP and network settings dialog box is displayed.
- 2. Select the required devices.
- 3. Right-click the selected devices.
- 4. Click Set IP addresses....
  - The **Set IP Addresses** dialog box is displayed.
- 5. Make the appropriate settings.

#### To change subnet mask / gateway ID for multiple devices:

- 1. Click in the required field of one of the devices you want to change the value.
- 2. Type the appropriate value.
- 3. Select all required devices.
- 4. Right-click the required field of the device you already changed the value.
- Click the Copy Cell to command and the Selection in Column command.
   Or click the Complete Column command, if required.



# Notice!

You can also copy complete rows to change IP addresses, display names, subnet masks and gateway IDs for multiple devices.

# To update firmware for multiple devices:

- 1. On the Hardware menu, click Update device firmware... .
  - The **Update device firmware** dialog box is displayed.
- 2. Select the required devices.
- 3. Click the **Update Firmware** command.
- 4. Select the file containing the update.
- 5. Click **OK**.

# **Operation Result**

Displays the appropriate state for the affected devices.

# 9.8.2 Recording Management page

Active recordings are indicated by 💆



Point to the icon. Detailed information about the active recordings are displayed.

# **Recordings manually managed**

The recordings are managed locally on this encoder. All relevant settings must be carried out manually. The encoder / IP camera acts as a live only device. It is not be removed from VRM automatically.

# Recording 1 managed by VRM

The recordings of this encoder are managed by the VRM system.

#### **Dual VRM**

Recording 2 of this encoder is managed by a secondary VRM.

### iSCSI Media tab

Click to display the available iSCSI storage connected to this encoder.

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#### Local Media tab

Click to display the available local storage on this encoder.

#### Add

Click to add a storage device to the list of managed storage media.

#### Remove

Click to remove a storage device from the list of managed storage media.

# 9.8.3 Recording preferences page

The **Recording preferences** page is displayed for each encoder. This page only appears if a device is assigned to a VRM system.

# **Primary target**

Only visible if the **Recording preferences mode** list on the **Pool** page is set to **Failover**. Select the entry for the required target.

# **Secondary target**

Only visible if the **Recording preferences mode** list on the **Pool** page is set to **Failover** and if the **Secondary target usage** list is set to **On**.

Select the entry for the required target for configuring failover mode.

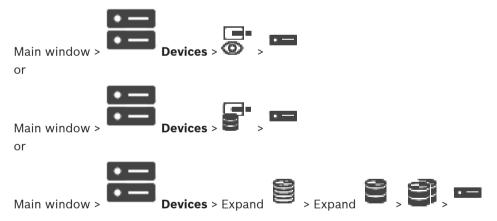
# 9.9 Configuring multicast

For each assigned camera you can configure a multicast address with port.

# To configure multicast:

- 1. Select the desired check box to enable multicast.
- 2. Type a valid multicast address and a port number.
- 3. If required, configure continuous multicast streaming.

# Multicast tab



# > Network tab > Multicast tab

Allows you to configure multicast for the assigned cameras.

# **Enable**

Click to enable multicast for this camera.

# **Multicast Address**

Insert a valid multicast address (in the range 224.0.0.0 - 239.255.255.255).

Enter 1.0.0.0. A unique multicast address is automatically inserted based on the MAC address of the device.

#### Port

When a firewall is used, enter a port value that is configured as non-blocked port in the firewall.

# **Streaming**

Click to enable continuous multicast streaming to the switch. This means that the multicast connection is not preceded by a RCP+ registration. The encoder streams always all data to the switch. The switch in return (if no IGMP multicast filtering is supported or configured) sends this data to all ports, with the result that the switch will flood.

You need streaming when using a non-Bosch device for receiving a multicast stream.



#### Notice!

Multicast streams are only secure, if the encoder has firmware version 7.0 or later and the Secure connection check box is selected.

# Refer to

Encrypting live video (Edit Encoder), page 61

# 10 Maps and Structure page



#### Notice!

BVMS Viewer offers only basic features. Advanced features are included in BVMS Professional. Visit our website <a href="https://www.boschsecurity.com">www.boschsecurity.com</a> for more information.

The count of items below an entry is displayed in square brackets.



Permissions can get lost. If you move a group of devices, these devices loose their permission settings. You must set the permissions on the **User groups** page again.

Displays the Device Tree, the Logical Tree, and the map window.

Allows you to introduce a structure for all the devices in your BVMS. Your structure is displayed in the Logical Tree.

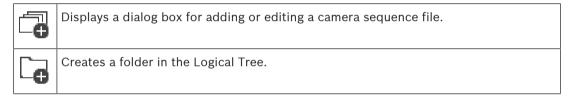
Allows you to perform the following tasks:

Configuring the Full Logical Tree

Resource files can be:

Camera sequence files

#### **Icons**



# **Symbols**



example "Camera 1" exactly filters the cameras with this name, not camera 201.

Type in a string and press the ENTER key to filter the displayed items. Only items containing the string and their corresponding parent items (only in trees) are displayed. The count of filtered items and the total count of items is provided. An active filter is indicated by . Enclose strings with double quotes to find them exactly, for

To cancel filtering, click ...

# 11 Configuring the Logical Tree

This chapter provides information on how to configure the Logical Tree and how to manage resource files such as maps.



#### Notice!

If you move a group of devices in the Logical Tree, these devices lose their permission settings. You must set the permissions in the **User groups** page again.

- Click
- to save the settings.
- Click
- $\widehat{\phantom{a}}$

to undo the last setting.

– Click



#### Refer to

- Sequence Builder dialog box, page 74
- Add Sequence dialog box, page 76
- Add Sequence Step dialog box, page 76

# 11.1 Configuring the Logical Tree

#### Refer to

- Maps and Structure page, page 72

# 11.2 Adding a device to the Logical Tree



Main window >

## To add a device:

Drag an item from the Device Tree to the required location in the Logical Tree. You can drag a complete node with all sub-items from the Device Tree to the Logical Tree. You can select multiple devices by pressing the CTRL- or the SHIFT-key.

#### Refer to

- Maps and Structure page, page 72

# 11.3 Removing a tree item



#### Main window >

## To remove a tree item from the Logical Tree:

Right-click an item in the Logical Tree and click **Remove**. If the selected item has subitems, a message box is displayed. Click **OK** to confirm. The item is removed. When you remove an item from a map folder of the Logical Tree, it is also removed from the map.

## Refer to

- Maps and Structure page, page 72

# 11.4 Adding a camera sequence



You add a camera sequence to the root directory or to a folder of the Logical Tree.

## To add a camera sequence:

- 1. In the Logical Tree, select a folder where you want to add the new camera sequence.
- 2. Click The **Sequence Builder** dialog box is displayed.
- 3. In the list, select a camera sequence.
- 4. Click **Add to Logical Tree**. A new is added under the selected folder.

#### Refer to

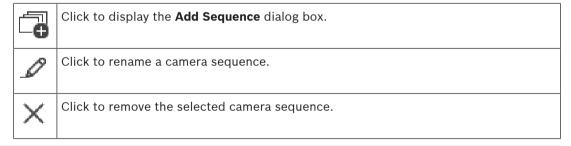
- Sequence Builder dialog box, page 74

## 11.4.1 Sequence Builder dialog box



Allows you to manage camera sequences.

#### **Icons**





#### Notice!

When you delete a sequence in the **Sequence Builder** dialog box, this sequence is automatically removed from the **Initial sequence** list of a monitor wall if configured there.

## **Add Step**

Click to display the **Add Sequence Step** dialog box.

#### **Remove Step**

Click to remove selected steps.

#### Ster

Displays the number of the step. All cameras of a particular step have the same dwell time.

#### Dwell

Allows you to change the dwell time (seconds).

### **Camera Number**

Click a cell to select a camera via its logical number.

#### Camera

Click a cell to select a camera via its name.

#### **Camera Function**

Click a cell to change the function of the camera in this row.

Type the time for the duration of the selected camera function. To configure this, you must have selected an entry in the Camera column and an entry in the Camera Function column.

#### **Data Unit**

Select the unit for the selected time, for example seconds. To configure this, you must have selected an entry in the Camera column and an entry in the Camera Function column.

## **Add to Logical Tree**

Click to add the selected camera sequence to the Logical Tree and to close the dialog box.

#### Refer to

- Monitor Wall page, page 46
- Managing pre-configured camera sequences, page 75

#### 11.5 Managing pre-configured camera sequences



Main window >

You can perform the following tasks for managing camera sequences:

- Create a camera sequence
- Add a step with a new dwell time to an existing camera sequence
- Remove a step from camera sequence
- Delete a camera sequence

## Notice!



When the configuration is changed and activated, a camera sequence (pre-configured or automatic) usually is continued after restart of the Operator Client.

But in the following cases the sequence is not continued:

A monitor where the sequence is configured to be displayed has been removed.

The mode of a monitor (single/quad view) where the sequence is configured to be displayed has been changed.

The logical number of a monitor where the sequence is configured to be displayed is changed.



#### Notice!

After each of the following tasks:



to save the settings.

#### To create a camera sequence:

- In the Logical Tree, select a folder where you want to create the camera sequence.
- Click

The Sequence Builder dialog box is displayed.

3. In the Sequence Builder dialog box, click The Add Sequence dialog box is displayed.

Enter the appropriate values.

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#### 5. Click OK.



For detailed information on the various fields, see the Online Help for the appropriate application window.

### To add a step with a new dwell time to a camera sequence:

- 1. Select the desired camera sequence.
- 2. Click Add Step.

The **Add Sequence Step** dialog box is displayed.

- 3. Make the appropriate settings.
- Click OK.

A new step is added to the camera sequence.

#### To remove a step from a camera sequence:

Right-click the desired camera sequence and click **Remove Step**. The step with the highest number is removed.

### To delete a camera sequence:

- 1. Select the desired camera sequence.
- 2. Click . The selected camera sequence is removed.

#### Refer to

- Sequence Builder dialog box, page 74

## 11.5.1 Add Sequence dialog box



#### Sequence name:

Type an appropriate name for the new camera sequence.

#### Logical number:

For using with a Bosch IntuiKey keyboard, enter a logical number for the sequence.

## **Dwell time:**

Enter the appropriate dwell time.

## Cameras per step:

Enter the number of cameras in each step.

## Steps:

Enter the appropriate number of steps.

## 11.5.2 Add Sequence Step dialog box



Allows you to add a step with a new dwell time to an existing camera sequence.

#### **Dwell time:**

Enter the appropriate dwell time.

#### 11.6 Adding a folder



## To add a folder:

- Select a folder where you want to add the new folder.
- . A new folder is added under the selected folder.
- to rename the folder.
- Type the new name and press ENTER.

#### Refer to

Maps and Structure page, page 72

#### 11.7 **Configuring bypass of devices**



It is possible to bypass certain encoders, cameras, inputs and relays, for example, during construction work. If an encoder, camera, input or relay is bypassed, recording is stopped, the BVMS Operator Client does not display any events or alarms and alarms are not recorded in the Logbook.

The bypassed cameras still show live video in the Operator Client and the Operator still has access to old recordings.



#### Notice!

If the encoder is bypassed, no alarms and events are generated for all cameras, relays and inputs of this encoder. If a certain camera, relay or input is bypassed separately and the certain device will be disconnected from the encoder, these alarms are still generated.

### To bypass / unbypass a device in the Logical Tree or in the Device Tree:

- In the Logical Tree or in the Device Tree right-click the certain device.
- Click Bypass / Unbypass.

## To bypass / unbypass a device on a map:

See Managing devices on a map



## Notice!

It is possible to filter bypassed devices in the search text field.

# 12 Cameras and Recording page



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#### Notice!

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Main window >

Cameras

Displays the Camera Table page or a Recording Table page.

Allows you to configure camera properties and recording settings.

Allows you to filter the cameras that are displayed according to their type.

#### **Icons**



Click to display the dialog box for configuring a selected PTZ camera.

Type in a string and press the ENTER key to filter the displayed items. Only items containing the string and their corresponding parent items (only in trees) are displayed. The count of filtered items and the total count of items is provided. An

active filter is indicated by X. Enclose strings with double quotes to find them exactly, for example "Camera 1" exactly filters the cameras with this name, not camera 201.

To cancel filtering, click .

# 12.1 Cameras page



Main window >

Cameras > Click an icon to change the Cameras page according to



Displays various information on the cameras available in your BVMS.

Allows you to change the following camera properties:

- Camera name
- Assignment of an audio source
- Logical number
- PTZ control, if available
- Live quality (VRM and Live / Local Storage)
- Recording settings profile
- Minimum and maximum storage time
- Region of Interest (ROI)
- Automated Network Replenishment
- Dual Recording
- Click a column title to sort the table by this column.

## Camera - Encoder

Displays the device type.

## Camera - Camera

Displays the name of the camera.

#### Camera - Network Address

Displays the IP address of the camera.

#### **Camera - Location**

Displays the location of the camera. If the camera is not assigned to a Logical Tree yet, **Unassigned Location** is displayed.

#### Camera - Number

Click a cell to edit the logical number that the camera received automatically when it was detected. If you enter an already used number, a corresponding error message is displayed. The logical number is "free" again when the camera is removed.

#### Audio

Click a cell to assign an audio source to the camera.

If an alarm occurs with low priority and with a camera that has audio configured, this audio signal is played even when an alarm with higher priority is currently being displayed. But this is only true, if the high priority alarm has no audio configured.



Select a check box to activate PTZ control.

#### Note:

For port settings refer to COM1.

#### **Port**

Click a cell to specify which encoder serial port is used for PTZ control. For a PTZ camera connected to a Bosch Allegiant system, you can select Allegiant. For such a camera you do not need to use a trunk line.

### Protocol

Click a cell to select the appropriate protocol for the PTZ control.

## PTZ Address

Type the address number for the PTZ control.

## Refer to

- Configuring predefined positions and auxiliary commands, page 80
- Configuring PTZ port settings, page 80

## 13

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# **Configuring cameras and recording settings**



#### Notice!

This document describes some functions that are not available for BVMS Viewer.



#### Main window :

## **Cameras and Recording**

This chapter provides information on how to configure the cameras in your BVMS. You configure various camera properties and the recording settings.

- Click to save the settings.

- Click to undo the last setting.

– Click to activate the configuration.

#### Refer to

- Cameras page, page 78
- Predefinded positions and AUX commands dialog box, page 82

# 13.1 Configuring PTZ port settings



You can only configure port settings for an encoder where the control of the camera is available and activated.

When the encoder or PTZ camera is exchanged, the port settings are not retained. You must again configure them.

After a firmware update check the port settings.

## To configure the port settings of an encoder:

Make the appropriate settings.

The settings are valid immediately after saving. You do not have to activate the configuration.

For detailed information on the various fields, see the Online Help for the appropriate application window.

# 13.2 Configuring predefined positions and auxiliary commands



Main window

You can predefine and save camera positions for PTZ, ROI and panoramic cameras. For PTZ cameras you can also define auxiliary commands.

**Note:** First configure the port settings of your PTZ camera before you can configure the PTZ camera settings. Otherwise the PTZ control is not working in this dialog box.

## To configure a predefined position:

1. In the **Cameras** table, select the required encoder.

2. Only for PTZ cameras: to activate the control of a PTZ camera, select the check box in the



Click the buttor

The PTZ Settings dialog box is displayed.

- 4. You can define the number of predefined positions that you want to use.
- 5. Select the position you want to define.
- 6. In the preview window, use the mouse control to navigate to the position you want to configure.

Scroll to zoom in and out and drag to move the image section.

- 7. If required, type a name for the configured position.
- 8. Click to save the predefined position.

**Note:** Click for each defined position. Otherwise the position is not saved.

9. Click **OK** 

## To display already configured predefined positions:

- 1. In the **Cameras** table, select the required encoder.
- 2. Click the button.

The PTZ Settings dialog box is displayed.

3. Select the appropriate position.



The predefined camera position is displayed in the preview window.

#### Note:

Predefined positions for PTZ and ROI cameras are stored on the camera directly. Predefined positions for panoramic cameras are stored in BVMS.

PTZ cameras move physically to the predefined position. Panoramic and ROI cameras only display an image section of the complete camera view.

### To configure auxiliary commands for PTZ cameras:

- 1. In the **Cameras** table, select the required encoder.
- 2. Click the button.
  - The **PTZ Settings** dialog box is displayed.
- 3. Select the Aux Commands tab.
- 4. Make the appropriate settings.
- 5. Click to save the predefined commands.

For detailed information on the various fields, see the Online Help for the appropriate application window.

#### Refer to

- Predefinded positions and AUX commands dialog box, page 82
- Configuring PTZ port settings, page 80

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# 13.3 Predefinded positions and AUX commands dialog box



Allows you to configure a PTZ, ROI or panoramic camera.

For ROI and panoramic cameras no auxiliary commands are available.

**Note:** First configure the port settings of your PTZ camera before you can configure the PTZ camera settings. Otherwise the PTZ control is not working in this dialog box.

#### Icons



Click to move the camera to the predefined position or to execute the command.



Click to save the predefined position or command.

### **Predefined Positions tab**

Click to display the table with the predefined positions.

#### Nr

Displays the number of the predefined position.

#### Name

Click a cell to edit the name of the predefined position.

### Aux Commands tab (only for PTZ cameras)

Click to display the table with the auxiliary commands.

**Note:** If an ONVIF encoder supports auxiliary commands, the auxiliary commands are provided from the ONVIF encoder directly.

#### Nr

Displays the number of the auxiliary command.

## Name

Click a cell to edit the name of the command.

#### Code

Click a cell to edit the command's code.

#### Refer to

- Configuring PTZ port settings, page 80
- Configuring predefined positions and auxiliary commands, page 80

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# 14 User Groups page



### Notice!

BVMS Viewer offers only basic features. Advanced features are included in BVMS Professional. Visit our website <a href="https://www.boschsecurity.com">www.boschsecurity.com</a> for more information.



Main window > User groups

Allows you to configure user groups.

The following user group is available by default:

- Admin Group (with one Admin user).

## **User Groups tab**

Click to display the pages available for configuring the rights of the standard user group.

### User/user group options

Icon	Description
X	Click to delete a selected entry.
<b>₽</b>	Click to add a new group or account.
20	Click to add a new user to the selected user group. Change the default user name if desired.
₹ <mark>a</mark>	Click to add a new dual authorization group.
<b>1</b>	Click to add a new logon pair for dual authorization.
Я	Click to display the pages available for configuring the permissions of this group.
2	Click to display the page available for configuring the properties of this user.
2	Click to display the page available for configuring the properties of this logon pair.
Ŗ	Click to display the pages available for configuring the permissions of this dual authorization group.

## Activating user name changes and password changes



Click to activate password changes.



Click to activate user name changes.

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#### Notice!

User name changes and password changes are reverted after a configuration rollback.

#### Permissions on a single Management Server

For managing the access to one of the Management Servers, use the standard user group. You configure all permissions on this Management Server in this user group.

Type in a string and press the ENTER key to filter the displayed items. Only items containing the string and their corresponding parent items (only in trees) are displayed. The count of filtered items and the total count of items is provided. An active filter is indicated by . Enclose strings with double quotes to find them exactly, for example "Camera 1" exactly filters the cameras with this name, not camera 201.

To cancel filtering, click \*.

## 14.1 User Group Properties page



Main window > User groups > User Groups tab >



#### > User Group Properties tab

Allows you to configure the following settings for the selected user group:

- Logon schedule
- Association of an LDAP user group

## **User group properties**

### **Description:**

Type an informative description for the user group.

#### Language

Select the language of the Operator Client.

## **LDAP Properties**

### **Associated LDAP group**

Type the name of the LDAP user group that you want to use for your system.

You can also double-click an item in the LDAP groups list.

#### **Settings**

Click to display the LDAP Server Settings dialog box.

## **Associate Group**

Click to associate the selected LDAP group with this user group.

#### Clear Group

Click to clear the **Associated LDAP group** field. The association of the LDAP group to the BVMS user group is removed.

## Change order...

Click to display the **Change LDAP user group order** list. The list shows the LDAP user groups with their associated BVMS user groups and Enterprise User Groups. By drag and drop or using the up and down arrow buttons you can change the order of the groups.

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#### Notice!

A LDAP user can be associated with more than one LDAP user group, which in turn are associated with a particular BVMS user group.

The LDAP user gets the permissions of the BVMS user group that is ordered above the other LDAP user groups, that are associated with this LDAP user.

#### Refer to

- Configuring LDAP settings, page 97
- Associating an LDAP group, page 97

# 14.2 User Properties page



Main window >

User groups > User Groups tab



Allows you to configure a new user in a standard user group.

If you change the password for a user or delete a user while this user is logged on, this user can still continue working with Operator Client after password change or deletion. If after password change or deletion the connection to Management Server is interrupted (for example after activating the configuration), the user cannot automatically reconnect to the Management Server again without logoff/logon at Operator Client.

#### Account is enabled

Select check box to activate a user account.

#### Full name

Type the full name of the user.

## Description

Type an informative description for the user.

### User must change password at next logon

Select check box to enforce users to set a new password at next logon.

#### **Enter new password**

Type the password for the new user.

#### Confirm password

Type the new password again.



#### Notice!

We highly recommend to assign a specific password to all new users, and have the user change this at logon.



## Notice!

Clients of Mobile Video Service, Web Client, Bosch iOS App and SDK clients are not able to change the password on logon.

## **Apply**

Click to apply the settings.

Click to activate the password.

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#### Additional information

After upgrading to BVMS 9.0.0.x the **User Properties** settings are the following:

- Account is enabled is set.
- User must change password at next logon is not set.

## 14.3 Logon Pair Properties page



Main window >

User groups > User Groups tab >



New dual authorization



Allows you to modify a pair of user groups to a dual authorization group. The users of the first user group are the users that must log on in the first dialog box for logging on, the users of the second user group confirm the logon.

#### Select Logon Pair

In each list, select a user group.

#### Force dual authorization

Select the check box to force each user to log on only together with a user of the second user group.

#### Refer to

Adding a logon pair to dual authorization group, page 95

# 14.4 Camera Permissions page



Main window > User groups > User Groups tab >



> Device Permissions tab >

## Camera Permissions tab

Allows you to configure the access rights for the features of a selected camera or camera group for the selected user group.

If new components are added, camera permissions must be configured afterwards.

You can recall the access to a camera on the **Camera** page.

#### Camera

Displays the camera name as configured on the Cameras and Recording page.

#### Location

Displays the location of the camera as configured on the **Maps and Structure** page.

#### **Access**

Select a check box to allow access to this camera.

#### **Live Video**

Select a check box to allow using live video.

#### **Live Audio**

Select a check box to allow using live audio.

#### Playback Video

Select a check box to allow using playback video.

You can select or clear this check box only when playback is enabled on the Operator

Features page.

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#### **Playback Audio**

Select a check box to allow using playback audio.

You can select or clear this check box only when playback is enabled on the **Operator Features** page.

#### **Text Data**

Select a check box to allow displaying metadata.

You can select or clear this check box only when the display of metadata is enabled on the **Operator Features** page.

#### **Export**

Select a check box to allow exporting video data.

You can select or clear this check box only when the export of video data is enabled on the **Operator Features** page.

#### PTZ/ROI

Select a check box to allow using the PTZ control or the ROI of this camera.

You can select or clear this check box only when the PTZ control or ROI of this camera is enabled on the **Operator Features** page. Additionally you must configure PTZ or ROI in the Camera Table.

#### Aux

Select a check box to allow executing auxiliary commands.

You can select or clear this check box only when the PTZ control of a camera is enabled on the **Operator Features** page.

#### **Set Presets**

Select a check box to allow the user to set prepositions of this PTZ camera.

You can also set prepositions for the Region of Interest feature, if enabled and authorized.

You can select or clear this check box only when the PTZ control of a camera is enabled on the **Operator Features** page.

#### Reference Image

Select a check box to allow updating the reference image of this camera.

# 14.5 LDAP Server Settings dialog box



Main window > User groups > User Groups tab >



tab > User Group Properties tab > Settings button

You enter the LDAP server settings that are configured outside of BVMS. You will need the assistance of your IT administrator who set up the LDAP server for the following entries. All fields are mandatory except the fields in the **Test User / User Group** group box.

#### **LDAP Server Settings**

#### **LDAP Server**

Type the name of the LDAP server.

#### Port

Type the port number of the LDAP server (default HTTP: 389, HTTPS: 636)

#### **Secure connection**

Select the check box to activate secure data transmission.

#### **Authentication mechanism**

Negotiate selects the appropriate authentication protocol automatically.

Simple transmits the logon credentials unencrypted as clear text.

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### Anonymous

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Use to log on as a guest. Select this option if the LDAP server supports it and you are not able to configure a specific proxy user.

### **Use following credentials**

#### User name

Type the unique name of the proxy user. This user is required to allow the users of this BVMS user group to access the LDAP server.

#### Password:

Type the proxy user password.

#### Test

Click to test whether the proxy user has access to the LDAP server.

#### LDAP basis for user

Type the unique name (DN = distinguished name) of the LDAP path in which you can search for a user. Example for a DN of the LDAP

basis:CN=Users,DC=Security,DC=MyCompany,DC=com

#### Filter for user

Select a filter used to search for a unique user name. Examples are predefined. Replace %username% with the actual user name.

#### LDAP basis for group

Type the unique name of the LDAP path in which you can search for groups.

Example for a DN of the LDAP basis: CN=Users,DC=Security,DC=MyCompany,DC=com

#### Filter for group member search

Select a filter used to search for a group member.

Examples are predefined. Replace %usernameDN% with the actual user name and his DN.

### Group search filter

Do not leave this field empty. If there is no entry, you cannot assign an LDAP group to a BVMS user group.

Select a filter to find a user group.

Examples are predefined.

#### **Test User / User Group**

The entries in this group box are not saved after clicking OK. They only serve for testing.

#### User name:

Type the name of a test user. Omit the DN.

#### Password:

Type the test user password.

### **Test User**

Click to test whether the combination of user name and password is correct.

#### Group (DN)

Type the unique group name with which the user is associated.

#### **Test Group**

Click to test the association of the user with the group.

#### Refer to

- Configuring LDAP settings, page 97

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#### 14.6 **Logical Tree page**



Main window >

User groups > User Groups tab > Pevice Permissions tab >



#### **Logical Tree** tab

Allows you to configure the Logical Tree for each user group.

#### To configure permissions:

Select or clear the check boxes as appropriate.

Selecting an item below a node, automatically selects the node.

Selecting a node, automatically selects all items below.

#### Camera

Select a check box to give the users of the selected user group access to the corresponding

You can recall the access to a camera on the Camera Permissions page.

#### **Monitor Group**

Select the check box to give the users of the selected user group access to this monitor group.

#### Refer to

Configuring device permissions, page 98

#### 14.7 **Operator Features page**



Main window >



> Operator Features tab

Allows you to configure various permissions for the selected user group.

#### PTZ control of dome cameras

Select the check box to allow the control of a camera.

Control priorities page: In the Control priorities field, you can set the priority for acquiring the control of a camera.

#### Print and save

Select the check box to allow printing and saving video, maps and documents.

#### **Playback**

Select the check box to allow various playback features.

#### **Export video**

Select the check box to allow exporting video data.

#### **Export to non-native formats**

Select the check box to allow exporting video data to non-native format.

## Protect video

Select the check box to allow protecting video data.

## **Unprotect video**

Select the check box to allow both protecting and unprotecting video data.

#### **Restrict video**

Select the check box to allow restricting video data.

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#### Unrestrict video

Select the check box to allow both restricting and unrestricting video data.

#### Delete video

Select the check box to allow deleting video data.

### Erase text data from logbook entries (for erasing person-related data)

Select the check box to allow erasing text data from logbook entries.

#### Close Operator Client

Select the check box to allow closing the Operator Client.

#### **Minimize Operator Client**

Select the check box to allow minimizing the Operator Client.

#### Manual alarm recording

Select the check box to allow manual alarm recording.

#### Set reference image

Select the check box to allow updating the reference image in the Operator Client.

#### Set area selection for reference image

Select the check box to allow selecting the area in the camera image for updating the reference image in the Operator Client.

#### Change password

Select the check box to allow a user of Operator Client to change the password for logging on.

#### Operate access doors

Select the check box to allow a user of Operator Client to change the access door state (secure, lock, unlock).

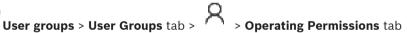
## Person management

Select the check box to allow a user of Operator Client to manage persons for person identification alarms.

#### 14.8 User Interface page



Main window >



#### > User Interface tab

Allows you to configure the user interface of 4 monitors used by Operator Client.

You can configure a multi monitor mode with up to 4 monitors. You set for every monitor what is displayed on it, e.g. monitor 2 only displays Live Image panes or Monitor 1 and Monitor 2 use the 16:9 aspect ratio for HD cameras.

#### **Control Monitor**

Select the monitor which should be used as a control monitor.

## Max. rows of image panes in playback

Select the maximum rows of Image panes displayed in the Playback Image window on the Control monitor.

## Monitor 1 - 4

In the corresponding list of each monitor, select the required entry.

- For the Control monitor the entry Control is preselected and cannot be changed.
- For the remaining monitors you can select one of the following entries:
  - Live video only
  - Fullscreen live video

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#### **Quad live image**

#### Max. rows of image panes

Select the maximum rows of Image panes displayed in the Image window on the appropriate

**Note:** This option is only available for the following views:

- Control
- Live video only

The remaining views have a fixed layout with a fixed number of Image pane rows and cannot be changed.

#### Image panes aspect ratio

For each monitor select the required aspect ratio for the initial startup of Operator Client. Use 16:9 for HD cameras.

#### Save settings when shutting down

Select the check box to activate that the system remembers the last state of the user interface when the user logs off from the Operator Client. If the check box is not selected, the Operator Client starts always with the configured user interface.

#### **Restore Default**

Click to restore the default settings of this page. All list entries are reset to their default settings.

#### 14.9 Account policies page



Main window > policies tab

Allows you to configure settings for users and passwords.

#### Strong password policy

Select the check box to enable the password policy.

For more information see: Configuring users, permissions and Enterprise Access, page 93



#### Notice!

The Strong password policy setting is only applied to the users if the check box is selected in the corresponding user group.

We highly recommend to keep this setting to enhance the protection of your computer against unauthorized access.

#### Minimum password length

This setting determines the least number of characters that can make up a password for a user account.

Select the check box to enable the setting and enter the minimum number of characters.

## Maximum password age in days

This setting determines the period of time (in days) that a password can be used before the system requires the user to change it.

Select the check box to enable the setting and enter the maximum number of days.

### Number of used passwords in history

This setting determines the number of unique new passwords that must be associated with a user account before an old password can be reused.

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Select the check box to enable the setting and enter the minimum number of passwords.

#### Maximum invalid logon attempts

This setting determines the disabling of an account after a specific number of invalid logon attempts.

Select the check box to enable the setting and enter the maximum number of attempts.

If the **Maximum invalid logon attempts** check box is selected, you can specify the following two settings:

#### Account lockout duration

This setting determines the number of minutes that a disabled account remains disabled before automatically becoming enabled.

Select the check box to enable the setting and enter the number of minutes.

#### Reset account lockout counter after

This setting determines the number of minutes that must elapse from the time a user fails to log on before the failed logon attempt counter is reset to zero.

Select the check box to enable the setting and enter the number of minutes.



#### Notice!

If the maximum number of invalid logon attempts exceeds, the account is disabled.

If the **Account lockout duration** check box is not selected, the account has to be enabled manually.

If the **Account lockout duration** check box is selected, the account automatically becomes enabled after the defined time period.



#### Notice!

The counter of invalid logon attempts resets to zero:

After a successful login.

Or after the specified duration, if the **Reset account lockout counter after** check box is selected.

## Disable offline client

Select the check box to disable logon to an offline client.

### Additional information

From BVMS 9.0 on the following **Account policies** settings apply as default:

- The **Strong password policy** check box is pre-selected.
- The **Minimum password length** check box is pre-selected. The default value is 10.
- The Maximum password age in days check box is not pre-selected. The default value is
   90
- The Number of used passwords in history check box is not pre-selected. The default value is 10.
- The Maximum invalid logon attempts check box is not pre-selected. The default value is
   1.
- The Disable offline client check box is not pre-selected.

From BVMS 10.0.1 on the following **Account policies** settings are selected by default for all user groups:

- Maximum invalid logon attempts
- Account lockout duration
- Reset account lockout counter after

# 15 Configuring users, permissions and Enterprise Access



### Notice!

BVMS Viewer offers only basic features. Advanced features are included in BVMS Professional. Visit our website www.boschsecurity.com for more information.



#### Main window >

## **User groups**

This chapter provides information on how to configure user groups.

You configure all device permissions and operating permissions per user group and not per user.

The following rules apply:

- A user can only be the member of one user group.
- You cannot change the settings of a default user group.
- This user group has access to all the devices of the Full Logical Tree and is assigned the Always schedule.
- For accessing the Windows user groups of a domain, LDAP user groups are used.
- Click to save the settings.
- Click to undo the last setting.
- Click to activate the configuration.

#### Strong password policy

To enhance the protection of your computer against unauthorized access, it is recommended to use strong passwords for user accounts.

Hence a strong password policy is enabled by default for all newly created user groups. This includes admin user group as well as standard user groups, Enterprise user groups and Enterprise Access.

The following rules apply:

- Minimum password length as set on the **Account policies** page for the appropriate user group.
- Do not use one of the previous passwords.
- Use at least one upper-case letter (A through Z).
- Use at least one number (0 through 9).
- Use at least one special character (for instance: ! \$ # %).

When the Admin user starts Configuration Client for the first time, the **Password policy is violated** dialog box is displayed asking him to set a password for the Admin user account. We highly recommend to keep this setting and to set a strong password for the Admin user account according to the password policy rules.

When creating new user groups in Configuration Client the strong password policy setting is enabled by default. If you do not set passwords for the new user accounts of the appropriate user group, you cannot activate the configuration. The **Password policy is violated** dialog box is displayed listing all users for whom no password has been set.

To activate the configuration, set the missing passwords.

#### Refer to

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- Account policies page, page 91
- User Group Properties page, page 84
- User Properties page, page 85
- Logon Pair Properties page, page 86
- Camera Permissions page, page 86
- LDAP Server Settings dialog box, page 87
- Logical Tree page, page 89
- Operator Features page, page 89
- User Interface page, page 90

## 15.1 Creating a group or account



Main window >

**User groups** 

You can create a standard user group.

For adapting the user group permissions to your requirements, create a new user group and change its settings.

## 15.1.1 Creating a standard user group



Main window >

**User groups** 

### To create a standard user group:

- 1. Click the User Groups tab.
- 2. Click

The **New user group** dialog box is displayed.

- 3. Type in the name and a description.
- 4. Click **OK**.

A new group is added to the corresponding tree.

- 5. Right-click the new user group and click Rename.
- 6. Enter the desired name and press ENTER.

#### Refer to

- User Group Properties page, page 84
- Operator Features page, page 89
- User Interface page, page 90

# 15.2 Creating a user



Main window >

User groups > User Groups tab

You create a user as a new member of an existing standard user group.



## Notice!

A user who wants to operate a Bosch IntuiKey keyboard connected to a decoder, must have a number-only user name and password. The user name can have maximum 3 numbers; the password can have maximum 6 numbers.

#### To create a user:

- or right-click the desired group and click **New user**. Select a group and click A new user is added to the **User groups** tree.
- 2. Right-click the new user and click Rename.
- Enter the desired name and press ENTER.
- 4. On the **User Properties** page, type the user name and a description.
- The User must change password at next logon check box is pre-selected for all newly created user accounts.

Type the password according to the password policy rules and confirm this password.

- Click **Apply** to apply the settings.
- to activate the password

#### Refer to

- User Properties page, page 85
- Strong password policy, page 93
- User Groups page, page 83

#### 15.3 Creating a dual authorization group



Main window >

User groups > User Groups tab

You can create a dual authorization for a standard user group.

You select two user groups. The members of these user groups are the members of the new dual authorization group.

## To create a dual authorization group:

The New dual authorization group dialog box is displayed.

- 2. Type in a name and a description.
- Click OK.

A new dual authorization group is added to the corresponding tree.

- 4. Right-click the new dual authorization group and click **Rename**.
- 5. Enter the desired name and press ENTER.

#### Refer to

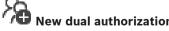
- Adding a logon pair to dual authorization group, page 95
- User Group Properties page, page 84
- Operator Features page, page 89
- User Interface page, page 90

#### 15.4 Adding a logon pair to dual authorization group



Main window >

User groups > User Groups tab >



group

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#### To add a logon pair to a dual authorization group:

1. Select the desired dual authorization group and click or right-click the group and click **New logon pair**.

The appropriate dialog box is displayed.

2. Select a user group in each list.

The users of the first user group are the users that must log on in the first dialog box for logging on, the users of the second user group confirm the logon.

It is possible to select the same group in both lists.

3. For each group, select **Force dual authorization** if required.

When this check box is selected, each user of the first group can only log on together with a user of the second group.

When this check box is cleared, each user of the first group can log on alone but he only has the access rights of his group.

4. Click OK.

A new logon pair is added tot he appropriate dual authorization group.

- 5. Right-click the new logon pair and click **Rename**.
- 6. Enter the desired name and press ENTER

#### Refer to

- Creating a dual authorization group, page 95
- Logon Pair Properties page, page 86

# 15.5 Configuring Admin Group



Main window >

User groups > User Groups tab

Admin Group

Allows you to add new admin users to the Admin Group, to rename admin users and to remove them from the Admin Group.

## To add a new admin user to the Admin Group:

1. Click or right-click the Admin Group and click Add new user.

A new admin user is added to the Admin Group.

- 2. On the **User Properties** page, type the user name and a description.
- The User must change password at next logon check box is pre-selected for all newly created user accounts.

Type the password according to the password policy rules and confirm this password.

- 4. Click **Apply** to apply the settings.
- 5. Click to activate the password.

#### To rename an admin user:

- 1. Right-click the desired admin user and click **Rename**.
- 2. Enter the desired name and press ENTER.



3. Click

to activate the user name changes.

#### To remove an admin user from the Admin Group:

Right-click the desired admin user and click Remove. The admin user is removed from the Admin Group.

#### Note:

You can remove an admin user from the Admin Group only if other admin users exist. If there is a single admin user in the Admin group it cannot be removed.

#### Refer to

- User Groups page, page 83
- User Properties page, page 85
- Strong password policy, page 93

#### 15.6 **Configuring LDAP settings**



Main window > tab

User groups > User Groups tab >





#### Notice!

Type the search paths accurately. Wrong paths can make the search on an LDAP server very slow.



#### Notice!

A LDAP user can be associated with more than one LDAP user group, which in turn are associated with a particular BVMS user group.

The LDAP user gets the permissions of the BVMS user group that is ordered above the other LDAP user groups, that are associated with this LDAP user.

You configure LDAP groups in standard user groups.

#### To configure LDAP settings:

- Click the User Group Properties tab.
- In the **LDAP Properties** field, make the appropriate settings.

For detailed information on the various fields, follow the link to the appropriate application window below.

#### Refer to

- LDAP Server Settings dialog box, page 87
- User Group Properties page, page 84

#### 15.7 Associating an LDAP group



Main window >



tab

You associate an LDAP group with a BVMS user group to give the users of this LDAP group access to the Operator Client. The users of the LDAP group have the access rights of the user group where you configure the LDAP group.

You probably need the help of the IT administrator who is responsible for the LDAP server. You configure LDAP groups in standard user groups or Enterprise User Groups.

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#### Notice!

If an LDAP group is associated with a BVMS user group, users of this LDAP group can start the Operator Client using Single Sign-on.

#### To associate an LDAP group:

- Click the User Group Properties tab.
- In the LDAP Properties field, click Settings. The LDAP Server Settings dialog box is displayed.
- Enter the settings of your LDAP server and click **OK**.

For detailed information on the various fields, see the Online Help for the appropriate application window.

For detailed information on the various fields, follow the link to the appropriate application window below.

In the **LDAP** groups list, double-click an LDAP group. This LDAP group is entered in the **Associated LDAP group** field.

#### Refer to

- LDAP Server Settings dialog box, page 87
- User Group Properties page, page 84

#### 15.8 **Configuring operating permissions**



Main window > tab



- You can configure operating permissions like Logbook access or user interface settings.
- You cannot change these settings for a default user group.
- You configure operating permissions in standard user groups.

For detailed information on the various fields, see the Online Help for the appropriate

For detailed information on the various fields, follow the link to the appropriate application window below.

#### Refer to

- User Group Properties page, page 84
- Operator Features page, page 89
- User Interface page, page 90

#### 15.9 **Configuring device permissions**



Main window > User groups > User Groups tab > Device Permissions tab

You can set the permissions for all devices of the Logical Tree independently.

After you have moved permitted devices to a folder that is not permitted for this user group, you must set the permissions for the folder to grant access to its devices.

- You cannot change these settings for a default user group.
- You configure device permissions in standard user groups.

For detailed information on the various fields, see the Online Help for the appropriate application window.

For detailed information on the various fields, follow the link to the appropriate application window below.

## Refer to

- Logical Tree page, page 89
- Camera Permissions page, page 86

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# **Glossary**

## **Activation Key**

Number that the user needs to activate the purchased licenses. You receive the Activation Key after entering the Authorization Number in the Bosch Security System Software License Manager.

#### **Alarm**

Event that is configured to create an alarm. This is a particular situation (motion detected, doorbell rung, signal lost, etc.) that requires immediate attention. An alarm can display live video, playback video, an action plan, a web page, or a map.

#### **Allegiant**

Bosch family of analog matrix switching systems.

#### **ANR**

Automated Network Replenishment. Integrated process that copies missing video data from a video transceiver to the network video recorder after a network failure. The copied video data exactly fills the gap that occurred after the network failure. Hence the transceiver needs any kind of local storage. The recording capacity on this local storage is calculated with the following formula: (network bandwidth x estimated network downtime + safety margin) x (1 + 1/backup speed). The resulting recording capacity is required because the continuous recording must continue during the copy process.

#### **ATM**

Automatic Teller Machine

#### **Bosch ATM/POS Bridge**

Receives string via serial cable / COM interface and forwards these strings via Ethernet cable (TCP/IP). The strings are usually POS data or transactions from ATMs.

#### bypass/unbypass

To bypass a device means to ignore any alarms that it may generate, usually for the duration of some extenuating circumstances such as maintenance. To unbypass means to stop ignoring them.

#### decoder

Changes a digital stream to an analog stream.

#### **Device Tree**

Hierarchical list of all the available devices in the system.

#### **Dewarping**

The use of software to convert a circular image from a fisheye lens with radial distortion to a rectilinear image for normal viewing (dewarping is the correction of distortion).

#### **DNS**

Domain Name System. A DNS server converts a URL (www.myDevice.com, for example) into an IP address on networks that use the TCP/IP protocol.

#### DTP

A DTP device (Data Transform Processor) transforms serial data of ATM devices to a defined data format and sends these data via Ethernet to BVMS. You must ensure that a transformation filter is set on the DTP device. This task is performed with a separate software from the manufacturer of the DTP device.

#### dual authorization

Security policy that requires two different users to log on to the Operator Client. Both the users must be member of a normal Bosch Video Management System user group. This user group (or these user groups if the users are members of different user groups) must be part of a dual authorization group. A dual authorization group has its own access rights within Bosch Video Management System. This dual authorization group should have more access rights than the normal user group that the user belongs to. Example: User A is member of a user group called Group A. User B is member of Group B. Additionally a dual authorization group is configured with Group A and Group B as members. For the users of Group A, dual authorization is optional, for users of Group B it is mandatory. When user A logs on, a second dialog box for confirming the logon is displayed. In this dialog box, a second user can log on if he is available. If not, user A can continue and start the Operator Client. He then has only the access rights of Group A. When user B logs on, again a second dialog box for logging on is

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displayed. In this dialog box, a second user must log on. If not, user B cannot start the Operator Client.

#### DVR

Digital Video Recorder

#### **Dwell time**

Preset amount of time a camera is displayed in an Image window until the next camera is displayed during a camera sequence.

## **Edge dewarping**

Dewarping performed in the camera itself.

#### **Encoder**

Changes an analog stream to a digital stream, e.g., to integrate analog cameras in a digital system like Bosch Video Management System. Some encoders can have a local storage like a flash card, a USB hard disk, or they can store their video data on iSCSI devices. IP cameras have an encoder built in.

#### **Enterprise User Group**

Enterprise User Group is a user group that is configured on an Enterprise Management Server. Enterprise User Group defines the users that are authorized to access multiple Management Server computers simultaneously. Defines the operating permissions available for these users.

#### Failover VRM

Software in the BVMS environment. Takes over the task of the assigned Primary VRM or Secondary VRM in case of failure.

#### Image pane

Used for displaying live and recorded video of a single camera, a map, or an HTML file.

#### IQN

iSCSI Qualified Name. The initiator name in IQN format is used for provisioning addresses for both iSCSI initiators and targets. With IQN mapping you create an initiator group that controls the access to the LUNs on an iSCSI target and you write the initiator names of each encoder and the VRM into this initiator group. Only the devices whose initiator names are added to an initiator group are permitted to access a LUN. See LUN and see iSCSI.

#### **iSCSI**

Internet Small Computer System Interface. Protocol that manages storage via a TCP/IP network. iSCSI enables access to stored data from everywhere in the network. Especially with the advent of Gigabit Ethernet, it has become affordable to attach iSCSI storage servers simply as remote hard disks to a computer network. In iSCSI terminology, the server providing storage resources is called an iSCSI target, while the client connecting to the server and accessing the resources of the server is called iSCSI initiator.

## LDAP

Lightweight Directory Access Protocol. Network protocol running over TCP / IP that allows accessing directories. A directory can be for example a list of user groups and their access rights. Bosch Video Management System uses it to get access to the same user groups as MS Windows or another enterprise user management system.

#### **Live Mode**

Feature of Operator Client. Used for live view of video.

## Logbook

Container for logging all events in Bosch Video Management System.

#### Logical number

Logical numbers are unique IDs assigned to each device in the system for ease of reference. Logical numbers are only unique within a particular device type. Typical use of logical numbers are Command Scripts.

#### **Logical Tree**

Tree with a customized structure of all the devices. The Logical Tree is used in the Operator Client to select cameras and other devices. In the Configuration Client, the "Full Logical Tree" is configured (on the Maps and Structure page) and tailored for each user group (on the User Groups page).

## monitor group

A set of monitors connected to decoders. The monitor group can be used for alarm processing in a given physical area. For example, an installation with three physically separated control rooms

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might have three monitor groups. The monitors in an monitor group are logically configured into rows and columns and can be set to different layouts, e. g. full-screen or quad view.

## **Network monitoring**

Measurement of network related values and evaluation of these values against configurable thresholds.

#### **Port**

1) On computer and telecommunication devices, a port (noun) is generally a specific place for being physically connected to some other device, usually with a socket and plug of some kind. Typically, a personal computer is provided with one or more serial ports and usually one parallel port. 2) In programming, a port (noun) is a "logical connection place" and specifically, using the Internet protocol, TCP/IP, the way a client program specifies a particular server program on a computer in a network. Higher-level applications that use TCP/IP such as the Web protocol, Hypertext Transfer Protocol, have ports with preassigned numbers. These are known as "wellknown ports" that have been assigned by the Internet Assigned Numbers Authority (IANA). Other application processes are given port numbers dynamically for each connection. When a service (server program) initially is started, it is said to bind to its designated port number. As any client program wants to use that server, it also must request to bind to the designated port number. Port numbers are from 0 to 65535. Ports 1 to 1023 are reserved for use by certain privileged services. For the HTTP service, port 80 is defined as a default and it does not have to be specified in the Uniform Resource Locator (URL).

#### **POS**

Point of sale.

#### PTZ camera

Camera with pan, tilt, and zoom function.

#### Reference image

A reference image is continuously compared with the current video image. If the current video image in the marked areas differs from the reference image, an alarm is triggered. This allows you to detect tampering that would otherwise not be detected, for example if the camera is turned.

#### ROI

Region of Interest. Intended use of ROI is to save bandwidth when zooming into a section of the camera image with a fixed HD camera. This section behaves like a PTZ camera.

#### Secondary VRM

Software in the BVMS environment. Ensures that the recording performed by one or multiple Primary VRMs is additionally and simultaneously performed to another iSCSI target. The recording settings can deviate from the settings of the Primary VRM.

## TCP/IP

Transmission Control Protocol / Internet Protocol. Also known as Internet protocol suite. Set of communication protocols used to transmit data over an IP network.

#### Text data

Data of a POS or ATM like date and time or bank account number stored with the corresponding video data to provide additional information for evaluation.

## **UDP**

User Datagram Protocol. A connectionless protocol used to exchange data over an IP network. UDP is more efficient than TCP for video transmission because of lower overhead.

#### unmanaged site

Item of the Device Tree in BVMS that can contain video network devices like Digital Video Recorders. These devices are not managed by the Management Server of your system. The user of Operator Client can connect to the devices of an unmanaged site on demand.

#### **User group**

User groups are used to define common user attributes, such as permissions, privileges and PTZ priority. By becoming a member of a group, a user automatically inherits all the attributes of the group.

#### **Video Streaming Gateway (VSG)**

Virtual device that allows integrating Bosch cameras, ONVIF cameras, JPEG cameras, RTSP encoders.

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#### **VIDOS NVR**

VIDOS Network Video Recorder. Software that stores the audio and video data of IP encoders on a RAID 5 disk array or any other storage medium. VIDOS NVR provides functions for playback and retrieval of the recorded video. You can integrate cameras in your Bosch Video Management System that are connected to a VIDOS NVR computer.

#### Virtual input

Used for forwarding events from third-party systems to Bosch Video Management System.

#### **VRM**

Video Recording Manager. Software package in Bosch Video Management System which manages storing video (MPEG-4 SH++, H.264 and H.265) with audio data and metadata on iSCSI devices in the network. VRM maintains a database containing the recording source information and a list of associated iSCSI drives. VRM is realized as a service running on a computer in the Bosch Video Management System network. VRM does not store video data itself but distributes storage capacities on iSCSI devices to the encoders, while handling load balancing between multiple iSCSI devices. VRM streams playback from iSCSI to Operator Clients.

#### Workstation

In the BVMS environment: A dedicated computer where Operator Client is installed. This computer is configured as a workstation in Configuration Client to enable specific functions.

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