

Issue Severity:



High: Act immediately



Medium: Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.



Low: Advisory

Products Affected:

- GV2 Series Control Panels
- D1260 Keypads

1.0 Issue

Using a D1260 Keypad to View Point Status on a GV2 Series control panel with version 7.03 or 7.05 firmware causes the keypad to become unresponsive if any area contains only one point. You can use View Point Status to scroll through the system's points until you reach the point that is the only point in an area. When you reach this point, the **Previous** and **Next** buttons do not function. If you press the **Exit** button, the system returns to normal operation.

2.0 Resolution

Either:

- Program an additional point into any area with only one point. If necessary, place an EOL resistor on this point to keep the point out of alarm or trouble status.

or
- Assign the area with one point to the control panel's highest area number so that the area with one point is the last area shown. This resolution works only if the user scrolls forward through the areas when viewing point status. Users who scroll backwards through the areas will still encounter the issue.



