

Installation

Technical Service Note - December 6, 2019

Effects the following products

- D6100IPv6
- D6686

Issue

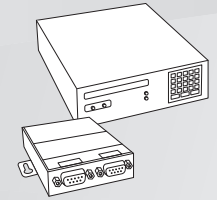
In some cases, the communication link to the D6100IPv6 and/or the D6686 Ethernet Network adapter is interrupted and can become unresponsive. This is due to a defect in the firmware prior to version 7.5.1.3R4.

Resolution

In order to allow for reliable communication, the D6100IPv6 and D6686 firmware version 7.5.1.3R4 must be installed to these devices to resolve this issue:

1. Power cycle the D6100IPv6 and/or the D6686 to restore communication.
2. Install the firmware releases using DeviceInstaller.

Refer to the DeviceInstaller Installation manual for information on installing firmware releases to these devices.



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