

*Thank you for using our products.*

**INSTALLATION INSTRUCTIONS  
 MULTITONE STROBE WEATHERPROOF APPLIANCES**

*Use this product according to this instruction manual. Please keep this instruction manual for future reference.*

**GENERAL:**

The Multitone Strobe Weatherproof Appliances are UL Listed under Standard 1638 (Visual Signaling Appliances) for indoor/outdoor use, Fire Protective Service and UL Standard 464 for Audible Signal Appliances. The MTWP Appliance is ULC Listed under Standard CAN/ULC-S526-02 for Visual Signaling and under Standard CAN/ULC-S525-99 for Audible Signal Devices for Fire Alarm Systems. An outdoor backbox is required for outdoor installation. The Multitone Strobe Appliances use a xenon flashtube with solid state circuitry enclosed in a polycarbonate lens to provide maximum visibility and reliability for effective visible signaling.

Multitone Strobe Appliances can be field set to produce any one of eight commonly used alarm tones. Sound output can be field set to provide either HIGH (HI) dBA or STANDARD (STD) dBA sound output level.

All Multitone Strobe models are designed for use with either filtered DC or unfiltered full-wave-rectified (FWR) input voltage. The Multitone Strobe Appliances have separate input terminals for alarm tone activation and strobe activation. Shunt wires are provided to operate both the alarm tone and the strobe simultaneously on a single input circuit (See Wiring Diagram). All inputs are polarized for compatibility with standard reverse polarity supervision of circuit wiring by a fire alarm control panel (FACP).

**NOTE:** All Canadian installations should be in accordance with the Canadian Standard for the Installation of Fire Alarm Systems, CAN/ULC-S524-01 and the Canadian Electrical Code, Part 1. Final acceptance is subject to authorities having jurisdiction (AHJ).

**⚠ WARNING: PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE USING THIS PRODUCT. FAILURE TO COMPLY WITH ANY OF THE FOLLOWING INSTRUCTIONS, CAUTIONS AND WARNINGS COULD RESULT IN IMPROPER APPLICATION, INSTALLATION AND/OR OPERATION OF THESE PRODUCTS IN AN EMERGENCY SITUATION, WHICH COULD RESULT IN PROPERTY DAMAGE AND SERIOUS INJURY OR DEATH TO YOU AND/OR OTHERS.**

**SPECIFICATIONS:**

<i>Table 1: UL Listed Models and Ratings</i>					
Model	Regulated Voltage (VDC/VRMS)	Rated Voltage (VDC/VRMS)	Rated Strobe Candela (cd)		Reverberant Dba at 10 Feet
			At 25° C	At -35° C	
MTWP-2475W	24	16.0-33.0	180	75	76-94
MTWP-2475C	24	16.0-33.0	180	75	76-94

<i>Table 1A: ULC Listed Models and Ratings</i>				
Model	Regulated Voltage (VDC/VRMS)	Rated Voltage (VDC/VRMS)	Rated Strobe Candela (cd)	Anechoic dBA at 10 Feet
MTWP-2475W	24	20-31.0	180	85-100
MTWP-2475C	24	20-31.0	180	85-100

**NOTES:**

1. Strobes will produce 1 flash per second over the "Regulated Voltage" range.
2. All models are UL and ULC Listed for indoor and outdoor use with a temperature range of UL -31°F to +150°F (-35°C to +66°C) ULC -40°F to +150°F (-40°C to +66°C) and maximum humidity of 93% ±2% RH.

**⚠ WARNING: THESE APPLIANCES WERE TESTED TO THE REGULATED VOLTAGE LIMITS OF 16.0-33.0 VOLTS FOR 24V MODELS AND 8.0-17.5 VOLTS FOR 12V MODELS USING FILTERED DC OR UNFILTERED FULL-WAVE-RECTIFIED VOLTAGE. DO NOT APPLY VOLTAGE OUTSIDE OF THIS RANGE.**

**⚠ WARNING: CHECK THE MINIMUM AND MAXIMUM OUTPUT OF THE POWER SUPPLY AND STANDBY BATTERY AND SUBTRACT THE VOLTAGE DROP FROM THE CIRCUIT WIRING RESISTANCE TO DETERMINE THE APPLIED VOLTAGE TO THE STROBES. THE MAXIMUM WIRE IMPEDENCE BETWEEN STROBES SHALL NOT EXCEED 35 OHMS.**

**⚠ CAUTION:** These notification appliances are UL Listed as "Regulated". They are intended to be used with FACP's whose notification circuits are UL Listed as "Regulated." These appliances shall not be used on UL Listed "Special Application" notification circuits unless the appliances are identified to be compatible in the installation instructions of the FACP or unless the FACP is identified to be compatible in this instruction manual.

Use Tables 2, 2A, and 2B to determine the highest value of "Rated Current" for an individual Multitone Strobe (across the expected operating voltage range of the Multitone Strobe). Add strobe current from Table 2B audible appliance current from Table 2 and 2A to obtain total current for each unit, if the strobe and audible are wired to operate in unison on a single circuit. Be sure to add the currents for any other appliances, including audible signaling appliances, powered by the same source and include any required safety factors.

**NOTE:** The maximum number of strobes on a single notification appliance circuit shall not exceed 50.

**⚠ WARNING: MAKE SURE THAT THE TOTAL RATED CURRENT REQUIRED BY ALL APPLIANCES THAT ARE CONNECTED TO THE SYSTEM'S PRIMARY AND SECONDARY POWER SOURCES, APPLIANCE CIRCUITS, SM, DSM SYNC MODULES AND WHEELOCK POWER SUPPLIES DOES NOT EXCEED THE POWER SOURCES' RATED CAPACITY OR THE CURRENT RATINGS OF ANY FUSES ON THE CIRCUITS TO WHICH THESE APPLIANCES ARE WIRED. OVERLOADING POWER SOURCES OR EXCEEDING FUSE RATINGS COULD RESULT IN LOSS**

**OF POWER AND FAILURE TO ALERT OCCUPANTS DURING AN EMERGENCY, WHICH COULD RESULT IN PROPERTY DAMAGE AND SERIOUS INJURY OR DEATH TO YOU AND/OR OTHERS.**

**Table 2: UL Current Ratings for Multitone only (AMPS)**

Tone	Tone Description	Maximum RMS Current (AMPS)			
		16-33VDC		16-33VRMS	
		HI dBA	STD dBA	HI dBA	STD dBA
Horn	Broadband Horn (Continuous)	0.084	0.038	0.087	0.045
Bell	1560 Hz Modulated (0.07 Sec. ON/Repeat)	0.053	0.024	0.051	0.028
March Time	Horn (0.25 Sec. ON/0.25 Sec. OFF/Repeat)	0.062	0.027	0.087	0.045
Code 3 Horn	Horn (ANSI S3.41 Temporal Pattern)	0.051	0.027	0.087	0.045
Code 3 Tone	500 Hz (ANSI S3.41 Temporal Pattern)	0.052	0.025	0.056	0.029
Slow Whoop	500-1200Hz Sweep (4.0 Sec. ON/0.5 Sec. OFF/Repeat)	0.098	0.035	0.092	0.042
Siren	600-1200Hz Sweep (1.0 Sec. ON/Repeat)	0.088	0.036	0.092	0.040
HI/LO	1000/800 Hz (0.25 Sec. ON/Alternate)	0.057	0.025	0.058	0.032

**Table 2A: ULC Current Ratings for 24VDC Multitone only (AMPS)**

Tone	HI/LO Volume	DC		
		20VDC	24VDC	31VDC
Horn	HI	0.036	0.040	0.050
	STD	0.021	0.023	0.029
Bell	HI	0.013	0.014	0.018
	STD	0.011	0.012	0.015
March Time	HI	0.036	0.040	0.050
	STD	0.021	0.023	0.029
Code 3 Horn	HI	0.036	0.040	0.050
	STD	0.021	0.023	0.029
Code 3 Tone	HI	0.025	0.028	0.035
	STD	0.015	0.017	0.021
Slow Whoop	HI	0.043	0.048	0.060
	STD	0.023	0.026	0.033
Siren	HI	0.032	0.036	0.045
	STD	0.021	0.023	0.029
HI/LO	HI	0.018	0.020	0.025
	STD	0.013	0.014	0.018

**Table 2B: Current Ratings for Strobe only (AMPS)**

Maximum RMS Current		
Voltage		75cd
DC	16-33VDC	0.138
FWR	16-33VRMS	0.222

**AUDIBILITY RATINGS:**

**Table 3: dBA Ratings**

Tone	HI/LO Volume	UL 24VDC dBA Reverberant Ratings Per UL 464 at 10 Feet			ULC 24VDC dBA Anechoic Ratings Per CAN/ULC S525-99 at 10 Feet		
		16V	24V	33V	20V	24V	31V
Horn	HI	89	92	94	97	99	100
	STD	84	87	90	91	93	94
Bell	HI	83	86	88	90	92	93
	STD	76	80	83	85	87	88
March Time	HI	86	89	91	97	99	100
	STD	80	84	87	91	93	94
Code 3 Horn	HI	85	88	90	97	99	100
	STD	79	83	86	91	93	94
Code 3 Tone	HI	81	85	86	93	95	96
	STD	76	80	82	88	90	91
Slow Whoop	HI	87	90	92	97	99	100
	STD	81	85	87	92	94	95
Siren	HI	86	89	92	96	98	99
	STD	81	84	87	91	93	94
HI/LO	HI	83	86	89	91	93	94
	STD	77	81	84	86	88	89

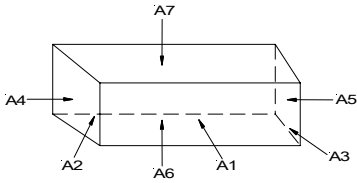
**ULC Directional Characteristics:**

At a voltage range of 20.0-31.0VDC. -3 dBA: 48 degrees left, 41 degrees right -6 dBA: 50 degrees left, 58 degrees right.

**⚠ WARNING: THE MULTITONE STROBE APPLIANCES MUST BE FIELD SET TO THE DESIRED dBA SOUND OUTPUT LEVEL AND ALARM TONE BEFORE THEY ARE INSTALLED. THIS IS DONE BY PROPERLY INSERTING A JUMPER PLUG AND ADJUSTING A FOUR POSITION SWITCH IN ACCORDANCE WITH THESE INSTRUCTIONS. INCORRECT SETTINGS WILL RESULT IN IMPROPER PERFORMANCE AND MAY DAMAGE THE PRODUCT, WHICH COULD RESULT IN PROPERTY DAMAGE AND SERIOUS INJURY OR DEATH TO YOU AND/OR OTHERS.**

**⚠ CAUTION:** If Multitone Strobe appliances are operated within 15 inches of a person's ear, they can produce a sound pressure level that exceeds the maximum 120 dBA permitted by ADA and OSHA rules. Exposure to such sound levels can result in damage to a person's hearing.

**LIGHT DISTRIBUTION:**

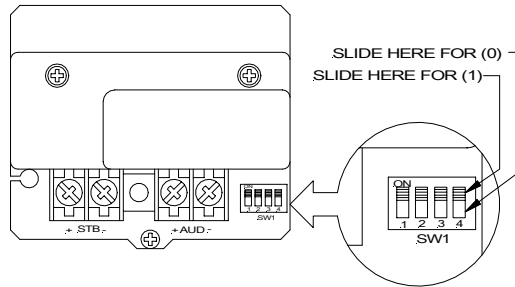


Model	Rated Candela		A1	A2	A3	A4	A5	A6/A7
	UL	ULC						
MTWP-2475W	75.0cd	180.0cd	180	16	16	15	15	8
MTWP-2475C	75.0cd	180.0cd	180	16	16	15	15	8

**MULTITONE SETTINGS:**

The Switch (SW1) of the Multitone Appliance, shown in Figure 1, is used to set the dBA sound output level and alarm tone. The factory settings are shown below. Read these instructions carefully before changing any of these factory settings.

**Figure 1:**  
**PC Board Layout Showing Location**  
**Switch (SW1)**



The factory settings for 24VDC models are:  
 HIGH dBA SW1 POS 1 set on 1  
 HORN TONE SW1 POS 2, 3, 4 set on 1, 1, 1

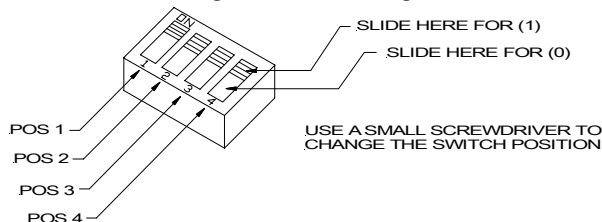
**STEP 1:**

Set desired dBA sound output level as follows (Refer to Figure 2):

Multitone Strobe Appliances cannot be field set for input voltage. Multitone Strobe Appliances are field set for dBA sound output level by adjusting a four position Switch (SW1) as shown in Table 5 and Figure 2. Use SW1 Position 1 to select the dBA sound output level.

Input Voltage and Decibel Level	SW1 Settings
24 VDC/HIGH dBA:	Set SW1 POS 1 on 1 (Factory Setting)
24 VDC/STD dBA:	Set SW1 POS 1 on 0

**Figure 2: Switch Settings**



**⚠ WARNING: DOUBLE CHECK THE SWITCH (SW1) SETTINGS TO MAKE SURE THEY ARE CORRECT. IMPROPER SETTINGS CAN DAMAGE THE UNIT OR RESULT IN NO SOUND OUTPUT OR A dBA SOUND OUTPUT LEVEL THAT IS BELOW THE 75dB MINIMUM CODE REQUIREMENTS FOR PUBLIC MODE FIRE PROTECTION. THIS COULD RESULT IN PROPERTY DAMAGE AND SERIOUS INJURY OR DEATH TO YOU AND/OR OTHERS.**

**STEP 2:**

Set desired alarm tone as follows (refer to Figure 2 and Table 6).

Multitone Strobe Appliances are field set for any one of eight alarm tones by setting a four-position switch (SW1) as shown in Figure 2 and Table 6. Use SW1 POS 2, 3, 4 to select the desired alarm tone.

Tone	POS 2	POS 3	POS 4
Horn	1	1	1
Bell	1	0	1
March Time Horn	0	0	1
Code 3 Horn	1	1	0
Code 3 Tone	0	1	1
Slow Whoop	0	1	0
Siren	1	0	0
HI/LO	0	0	0

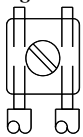
**NOTE:** The Code 3 Horn and Code 3 Tone (set on HIGH dBA) incorporate the temporal pattern specified by ANSI/NFPA for standard emergency evacuation signaling. They should be used only for fire evacuation signaling and not for any other purpose.

The Horn and Bell Tones can be used on coded systems with a minimum On-Time of 1/4 second if the audible and strobe are wired to operate independently. All other tones are recommended for use only on continuous (non-coded)

**CAUTION:** Strobes are not designed to be used on coded systems in which the applied voltage is cycled on and off.

**WIRING DIAGRAMS:**

Figure 3:



1. Multitone Strobe models have in-out wiring terminals that accept two #12 to #18 American Wire Gauge (AWG) wires at each screw terminal. Strip leads 3/8 inches and connect to screw terminals.
2. Break all in-out wire runs on supervised circuits to assure integrity of circuit supervision as shown in Figure 3. The polarity shown in the wiring diagrams is for operation of the appliances. The polarity is reversed by the FACP during supervision.

Figure 4:  
Audible appliance and strobe operate independently.

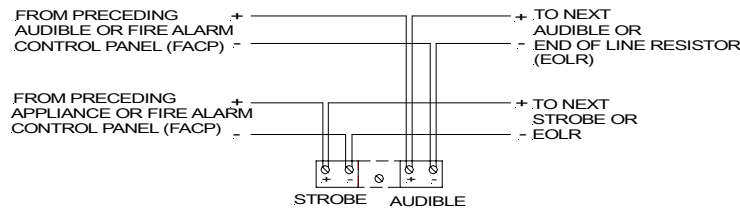
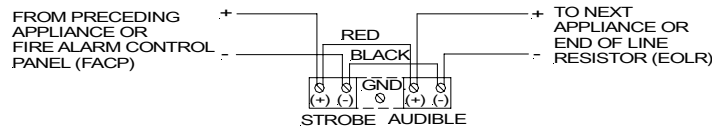


Figure 5:  
Audible appliance and strobe operate in unison.  
Red and black shunt-wires are supplied.

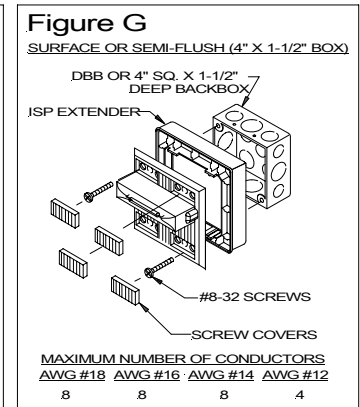
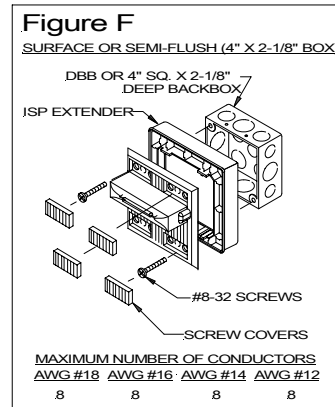
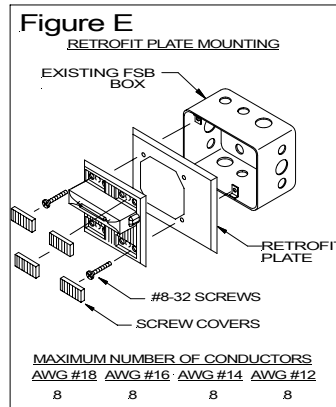
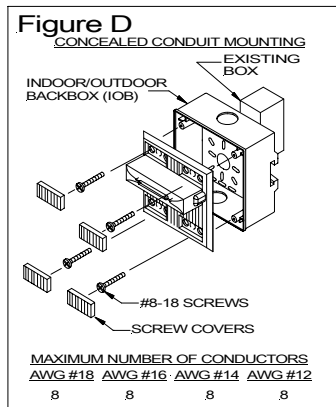
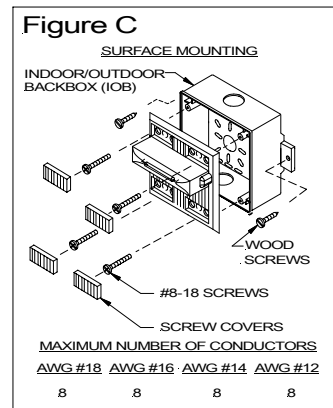
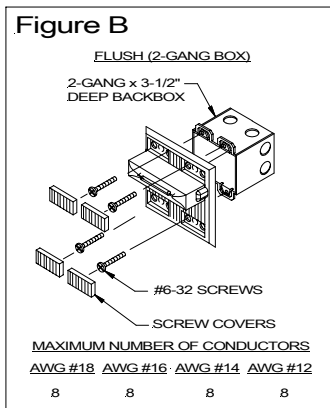
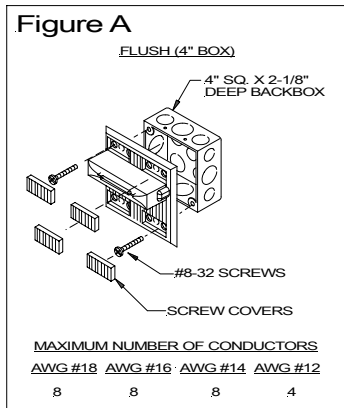


**MOUNTING OPTIONS:**

**CAUTION:** The following figures show the maximum number of field wires (conductors) that can enter the backbox used with each mounting option. If these limits are exceeded, there may be insufficient space in the backbox to accommodate the field wires and stresses from the wires could damage the product.

**CAUTION:** Check that the installed product will have sufficient clearance and wiring room prior to installing backboxes and conduit, especially if sheathed multiconductor cable or 3/4" conduit fittings are used.

Although the limits shown for each mounting option comply with the National Electrical Code (NEC), Wheelock recommends use of the largest backbox option shown and the use of approved stranded field wires, whenever possible, to provide additional wiring room for easy installation and minimum stress on the product from wiring.



## MOUNTING PROCEDURES:

1. The MT can be flush mounted to a 100mm backbox (Fig. A) or double-gang backbox (Fig. B). It can also be surface mounted to a indoor/outdoor backbox (Figs. C & D). It can also be used with a retrofit plate (Fig. E) or with an ISP extender (Figs. F & G). Mounting hardware for each mounting option is supplied.
2. Conduit entrances to the backbox should be selected to provide sufficient wiring clearance for the installed product. Do not pass additional wires (used for other than the signaling appliance) through the backbox. Such additional wires could result in insufficient wiring space for the signaling appliance.
3. The knock-out opening on the outdoor backbox is sized for a 1/2" conduit and matching connector. Be sure that a proper watertight conduit fitting is used to connect the backbox for outdoor/severe environment applications.
4. When terminating field wires, do not use more lead length than required. Excess lead length could result in insufficient wiring space for the appliance.
5. Use care and proper techniques to position the field wires in the backbox so that they use minimum space and produce minimum stress on the product. This is especially important for stiff, heavy gauge wires and wires with thick insulation or sheathing.
6. Connect field wires to the MT terminal block (polarity must be observed). Bend the field wires up 90° at the connection to the terminal block.
7. Carefully push the field wires into the backbox by hand. Press the MT to the backbox, verifying that it is seated and aligned correctly.
8. Fasten the MT to the backbox using the screws supplied.

**⚠ WARNING: THIS UNIT MUST BE MOUNTED ON A FLAT SURFACE, SO THAT THE SURFACE COVERS THE ENTIRE BACK SURFACE OF THE BACKBOX. WHEN USED IN AN OUTDOOR APPLICATION OR A NEMA 3R APPLICATION, USE WEATHER PROOF RATED CONDUIT FITTING ON ALL KNOCKOUTS OF THE BACKBOX.**


**⚠ WARNING: THE MTWP STROBE APPLIANCE IS A "FIRE ALARM DEVICE – DO NOT PAINT".**

**⚠ WARNING: WHEN INSTALLING STROBES IN AN OPEN OFFICE OR OTHER AREAS CONTAINING PARTITIONS OR OTHER VIEWING OBSTRUCTIONS, SPECIAL ATTENTION SHOULD BE GIVEN TO THE LOCATION OF THE STROBES SO THAT THEIR OPERATING EFFECT CAN BE SEEN BY ALL INTENDED VIEWERS, WITH THE INTENSITY, NUMBER, AND TYPE OF STROBES BEING SUFFICIENT TO MAKE SURE THAT THE INTENDED VIEWER IS ALERTED BY PROPER ILLUMINATION. FAILURE TO DO SO COULD RESULT IN PROPERTY DAMAGE AND SERIOUS INJURY OR DEATH TO YOU AND/OR OTHERS.**

**⚠ WARNING: A SMALL POSSIBILITY EXISTS THAT THE USE OF MULTIPLE STROBES WITHIN A PERSON'S FIELD OF VIEW, UNDER CERTAIN CIRCUMSTANCES, MIGHT INDUCE A PHOTO-SENSITIVE RESPONSE IN PERSONS WITH EPILEPSY. STROBE REFLECTIONS IN A GLASS OR MIRRORED SURFACE MIGHT ALSO INDUCE SUCH A RESPONSE. TO MINIMIZE THIS POSSIBLE HAZARD, WHEELOCK STRONGLY RECOMMENDS THAT THE STROBES INSTALLED SHOULD NOT PRESENT A COMPOSITE FLASH RATE IN THE FIELD OF VIEW WHICH EXCEEDS FIVE (5) Hz AT THE OPERATING VOLTAGE OF THE STROBES. WHEELOCK ALSO STRONGLY RECOMMENDS THAT THE INTENSITY AND COMPOSITE FLASH RATE OF INSTALLED STROBES COMPLY WITH LEVELS ESTABLISHED BY APPLICABLE LAWS, STANDARDS, REGULATIONS, CODES AND GUIDELINES.**

**NOTE:** NFPA 72/ANSI 117.1 conform to ADAAG Equivalent Facilitation Guidelines in using fewer, higher intensity strobes within the same protected area.

These appliances can produce a distinctive three pulse Temporal Pattern Fire Alarm Evacuation Signal for total evacuation in accordance with NFPA 72.

 **CAUTION:** Check the installation instructions of the manufacturers of other equipment used in the system for any guidelines or restrictions on wiring and/or locating Notification Appliance Circuits (NAC) and notification appliances. Some system communication circuits and/or audio circuits, for example, may require special precautions to assure immunity from electrical noise (e.g. audio crosstalk).

The Multitone Strobe products and these instructions are copyrighted by Wheelock and the Multitone Strobe products contain proprietary, confidential and trade secrets of Wheelock. No part of the Multitone Strobe products and these instructions may be photocopied, printed or reproduced in any form or modified, adapted, changed or enhanced, or converted to another programming language, or used to create updated, related or derivative works, without the prior written consent of Wheelock. No part of the Multitone Strobe products shall be decompiled, disassembled or reverse engineered.

**ANY MATERIAL EXTRAPOLATED FROM THIS DOCUMENT OR FROM WHEELOCK MANUALS OR OTHER DOCUMENTS DESCRIBING THE PRODUCT FOR USE IN PROMOTIONAL OR ADVERTISING CLAIMS, OR FOR ANY OTHER USE, INCLUDING DESCRIPTION OF THE PRODUCT'S APPLICATION, OPERATION, INSTALLATION AND TESTING IS USED AT THE SOLE RISK OF THE USER AND WHEELOCK WILL NOT HAVE ANY LIABILITY FOR SUCH USE.**

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: 1) Reorient or relocate the receiving antenna, 2) Increase the separation between the equipment and receiver, 3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected, and 4) Consult the dealer or an experienced radio/TV technician for help.

**IMPORTANT: READ SEPARATE "GENERAL INFORMATION" SHEET FOR INFORMATION ON THE PLACEMENT, LIMITATIONS, INSTALLATION, FINAL CHECKOUT, AND PERIODIC TESTING OF NOTIFICATION APPLIANCES.**

#### **Limited Warranty**

Wheelock products must be used within their published specifications and must be PROPERLY specified, applied, installed, operated, maintained and operationally tested in accordance with these instructions at the time of installation and at least twice a year or more often and in accordance with local, state and federal codes, regulations and laws. Specification, application, installation, operation, maintenance and testing must be performed by qualified personnel for proper operation in accordance with all of the latest National Fire Protection Association (NFPA), Underwriters' Laboratories (UL), Underwriters' Laboratories of Canada (ULC), National Electrical Code (NEC), Occupational Safety and Health Administration (OSHA), local, state, county, province, district, federal and other applicable building and fire standards, guidelines, regulations, laws and codes including, but not limited to, all appendices and amendments and the requirements of the local authority having jurisdiction (AHJ). Wheelock products when properly specified, applied, installed, operated, maintained and operationally tested as provided above are warranted against mechanical and electrical defects for a period of three years from date of manufacture (as determined by date code). Correction of defects by repair or replacement shall be at Wheelock's sole discretion and shall constitute fulfillment of all obligations under this warranty. THE FOREGOING LIMITED WARRANTY SHALL IMMEDIATELY TERMINATE IN THE EVENT ANY PART NOT FURNISHED BY WHEELOCK IS INSTALLED IN THE PRODUCT. THE FOREGOING LIMITED WARRANTY SPECIFICALLY EXCLUDES ANY SOFTWARE REQUIRED FOR THE OPERATION OF OR INCLUDED IN A PRODUCT. WHEELOCK MAKES NO REPRESENTATION OR WARRANTY OF ANY OTHER KIND, EXPRESS, IMPLIED OR STATUTORY WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER MATTER.

USERS ARE SOLELY RESPONSIBLE FOR DETERMINING WHETHER A PRODUCT IS SUITABLE FOR THE USER'S PURPOSES, OR WHETHER IT WILL ACHIEVE THE USER'S INTENDED RESULTS. THERE IS NO WARRANTY AGAINST DAMAGE RESULTING FROM MISAPPLICATION, IMPROPER SPECIFICATION, ABUSE, ACCIDENT OR OTHER OPERATING CONDITIONS BEYOND WHEELOCK'S CONTROL.

SOME WHEELOCK PRODUCTS CONTAIN SOFTWARE. WITH RESPECT TO THOSE PRODUCTS, WHEELOCK DOES NOT WARRANT THAT THE OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE OR THAT THE SOFTWARE WILL MEET ANY OTHER STANDARD OF PERFORMANCE, OR THAT THE FUNCTIONS OR PERFORMANCE OF THE SOFTWARE WILL MEET THE USER'S REQUIREMENTS. WHEELOCK SHALL NOT BE LIABLE FOR ANY DELAYS, BREAKDOWNS, INTERRUPTIONS, LOSS, DESTRUCTION, ALTERATION, OR OTHER PROBLEMS IN THE USE OF A PRODUCT ARISING OUT OF OR CAUSED BY THE SOFTWARE.

THE LIABILITY OF WHEELOCK ARISING OUT OF THE SUPPLYING OF A PRODUCT, OR ITS USE, WHETHER ON WARRANTIES, NEGLIGENCE, OR OTHERWISE, SHALL NOT IN ANY CASE EXCEED THE COST OF CORRECTING DEFECTS AS STATED IN THE LIMITED WARRANTY AND UPON EXPIRATION OF THE WARRANTY PERIOD ALL SUCH LIABILITY SHALL TERMINATE. WHEELOCK IS NOT LIABLE FOR LABOR COSTS INCURRED IN REMOVAL, REINSTALLATION OR REPAIR OF THE PRODUCT BY ANYONE OTHER THAN WHEELOCK OR FOR DAMAGE OF ANY TYPE WHATSOEVER, INCLUDING BUT NOT LIMITED TO, LOSS OF PROFIT OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. THE FOREGOING SHALL CONSTITUTE THE SOLE REMEDY OF THE PURCHASER AND THE EXCLUSIVE LIABILITY OF WHEELOCK.

IN NO CASE WILL WHEELOCK'S LIABILITY EXCEED THE PURCHASE PRICE PAID FOR A PRODUCT.

#### **Limitation of Liability**

WHEELOCK'S LIABILITY ON ANY CLAIM OF ANY KIND, INCLUDING NEGLIGENCE AND BREACH OF WARRANTY, FOR ANY LOSS OR DAMAGE RESULTING FROM, ARISING OUT OF, OR CONNECTED WITH THIS CONTRACT, OR FROM THE MANUFACTURE, SALE, DELIVERY, RESALE, REPAIR OR USE OF ANY PRODUCT COVERED BY THIS ORDER SHALL BE LIMITED TO THE PRICE APPLICABLE TO THE PRODUCT OR PART THEREOF WHICH GIVES RISE TO THE CLAIM. WHEELOCK'S LIABILITY ON ANY CLAIM OF ANY KIND SHALL CEASE IMMEDIATELY UPON THE INSTALLATION IN THE PRODUCT OF ANY PART NOT FURNISHED BY WHEELOCK. IN NO EVENT SHALL WHEELOCK BE LIABLE FOR ANY CLAIM OF ANY KIND UNLESS IT IS PROVEN THAT OUR PRODUCT WAS A DIRECT CAUSE OF SUCH CLAIM. FURTHER, IN NO EVENT, INCLUDING IN THE CASE OF A CLAIM OF NEGLIGENCE, SHALL WHEELOCK BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRECEDING LIMITATION MAY NOT APPLY TO ALL PURCHASERS.