

# **Installer Services Portal**

Intrusion Alarm Systems

Program B Series and G Series control panels with ease over a secure cloud connection

### Fast installs, save time and money

Setting up in-bound IP communications for remote programming and app connectivity on a customer's network can be complex and time consuming. In some cases it may even be prohibited by your customer's IT department. Our new Installer Services Portal makes it easy to connect and program B Series and G Series control panels via the cloud using the webbased Installer Services Portal programming tool. Simply plug the panel into the network using the on-board Ethernet port or a locally sourced cellular communication service. Once enabled, the panel connects securely to the cloud without intruding upon a customer's network.

Panel programming is simplified with our Installer Services Portal programming tool. Not only can you program panels from anywhere, but also update firmware and run diagnostics remotely to reduce costly service visits. On-site or remote programming is also possible with Remote Programming Software (RPS). Cloud connectivity also improves performance of our free Remote Security Control (RSC) app with faster connection times. Your customers get the ability to monitor and control their system, and you can establish recurring revenue right away. Don't have network connectivity on site? Our cloud connection also works with cellular communication, with no cellular VPN required.

### Secure connectivity you can trust

We know how important secure connectivity is to you and your customers. The Bosch Installer Services Portal employs the most trusted technologies to ensure a secure connection with the cloud.

All B Series and G Series intrusion control panels are programmed in the factory with a unique Cloud ID and digital certificate that uses public key cryptography – the IT industry standard for securing connections.

### **How it works**

Panels are programmed in the factory with a unique Cloud ID and a digital certificate to ensure authenticity.

Installers obtain account credentials in an email from Bosch confirming registration to the Installer Services Portal, and use these credentials to activate the Remote Connect cloud service.

The panel and cloud verify one another's certificates and establish a secure TLS control channel via wired Ethernet or cellular.

Once enabled, you can configure panel changes, update firmware and run diagnostics, remotely. When a Remote Access Profile (certificate) is created for your customers and installed on a mobile device, the Bosch Remote Security Control mobile app can connect securely from anywhere.

Cloud ready control panel

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standard IP, cellular or PSTN connection.

## Customer Network



### **Bosch Security and Safety Systems**

Protecting lives, buildings and assets is our aim. Our product portfolio includes video security, intrusion detection, fire detection and voice evacuation systems as well as access control and management systems. Professional audio and conference systems for communications of voice, sound and music complete the range.

#### **Bosch Security and Safety Systems**

Visit **boschsecurity.com** for more information.

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