BOSCH
Invented for life

Integrated Security Solutions for Retail

Protect your assets, employees and customers with a Bosch system that combines intrusion, access control and video surveillance
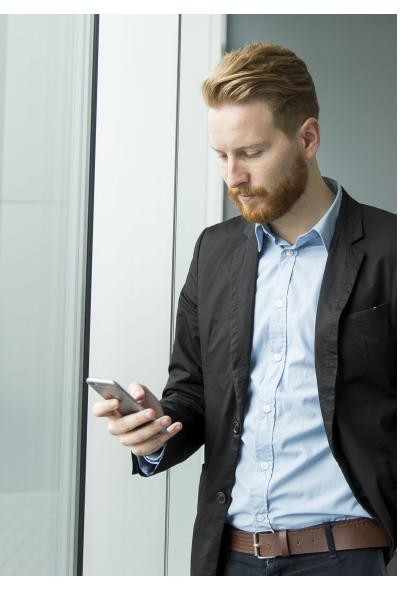
As a retailer, your major concerns are how to reduce stock losses and ensure the safety of your employees. For every item that goes missing, you may need to sell another five just to break even. During working hours, your staff is in charge of safeguarding your assets, but they can only do so much. And who is watching out for suspicious activity after business hours?

Let's take a look at how an integrated security solution can benefit you.

Be aware of what's going on
Managers are often responsible for multiple stores and need to know that each location is secure. Notification capabilities can provide important, timely information they can act on.

▶ Receive an email or text message message when an alarm is triggered and immediately view live video on your phone or tablet via the Remote Security Control app

▶ Receive an email or text message when the system is armed/disarmed so you know who is opening and closing, and at what time

▶ Use your computer or mobile device to view live and recorded video or find footage of specific incidents

With Bosch,
you get complete security with only one system to learn, use and maintain

Keep employees safe

Whether you've experienced shoplifting or other types of crimes in your store, the safety of your customers and employees is of utmost importance.

▶ Bill traps in cash registers can trigger a silent alarm if your cashier is being told to empty the cash drawer

▶ Panic buttons provide additional security for staff, and wireless versions can be worn around the wrist, neck or clipped to a belt

▶ Integrate smoke detectors for UL-certified commercial fire protection

After-hours security

Even if your store has 24/7 surveillance, you need other ways to prevent theft. That's where our intrusion alarm system and specialty detectors come in.

▶ Specialty detectors such as glass break and seismic sensors can detect break-ins before they happen

▶ Doors and windows are secured at all times by a magnetic contact

▶ Use video verification to ensure priority response by law enforcement and eliminate fines for false alarms

Deter shoplifting

Customer theft is a crime of opportunity. Our system deters shoplifters by letting them know you are aware of their actions.

▶ Magnetic door contacts can generate audible alerts to help prevent unauthorized entry into restricted or non-public areas like the storeroom or manager's office

▶ A monitor and camera at the entrance display live images of customers walking in, showing everyone that your shop uses video surveillance

Remove opportunities for theft

Get more peace of mind by proactively identifying potential security issues before they become a problem.

▶ Monitor doors and windows to make sure they aren't propped or left open for intruders to enter later

▶ Use a camera at the loading dock to monitor deliveries

▶ Automatically play an announcement over a loudspeaker if a camera detects individuals loitering outside

Reduce shrinkage

Keep operational costs low by using the system to help save on energy costs and prevent product spoilage.

▶ Use magnetic contacts and the monitor delay/delayed response feature to ensure doors, like the freezer are properly closed

▶ Integrate heat, moisture or other sensors with the intrusion panel to provide alerts if building systems such as HVAC or plumbing are not operating properly

Monitor customer traffic

Knowing how many people enter the store everyday and at what times is important to ensuring exceptional customer service.

▶ Use sensors at the door to create reports of entry/exit traffic, making it easier to determine busy times and staff at appropriate levels

▶ Cameras with video analytics can provide insight on how customers move through the store, letting you determine optimal placement for displays

Faster Response

If something does happen, you need to make sure the right people can respond right away.

▶ A keypad installed at the cashier station or customer service desk enables staff to receive system messages, control the entire system, and to take action when required

▶ Loudspeakers used for background music can be used to play pre-recorded messages based on system events

▶ For alarms and other critical situations, send messages directly to the security guard's two-way radio

Monitor your staff

When staff fail to scan items for friends or relatives—a common problem known as "sweet hearting"—they are effectively stealing from you.

▶ A camera above each cashier desk keeps an eye on staff, safeguarding against sweet-hearting and theft by staff at the cash register

▶ A camera watches your warehouse entrance to help you see who entered and when

▶ Use access control readers on doors to limit entry to authorized employees without the hassle and expense of issuing keys

Example of a shop with an integrated security solution

		Products	
1		Intrusion Panel	Choose the B Series or G Series panel that best suits your application
		Wireless Receiver	Communicates with RADION wireless devices
		Access Control Module	Allows use of card readers and user credentials for enhanced control over who enters restricted areas
		Battery	Ensures continuous operation in the event of power failure
2		Keypad	Choose form a variety of easy-to-use models that support custom programming and one-touch functions
3		Motion Detector	Commercial Series detectors provide superior catch performance and enhanced immunity form false alarms
4		Magnetic Contact	Monitor the open/closed state of doors and windows
5		Bill Trap	Wireless device that detects removal of bill to trigger a silent alarm
6		Panic Button	Portable, wireless devices that allow staff to actively trigger a panic alarm
7		IP Camera	Integrate IP cameras with your control panel to enable video verification on system events, or to take advantage of video analytics to trigger system events and personal notifications.
8		Card Reader and Credentials	Ensure that only authorized individuals have access to restricted areas
9		Loudspeaker	Use for background music, paging and public address