Technical Bulletin
RPS v6.00 Empty Database Cellular Error

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Issue severity

☐ High. Act immediately

☐ Medium. Bosch Security Systems strongly recommends you take the action(s) described below.

☒ Low. Advisory

Products affected

▸ RPS (Remote Programming Software) v6.00
▸ B9512G/B8512G
▸ B5512/B4512/B3512
▸ D9412GV4/D7412GV4/D7212GV4

May 13, 2015

Issue

For a new installation of RPS v6.00 with no control panel accounts in the database, RPS might show an error message with the first control panel account.

If you have RPS v6.00 and did not upgrade an existing database, you have an empty control panel database. If you first create a control panel account with a cellular MEID, and set the cellular plan, RPS produces an error.

When you click OK, the control panel account closes. RPS does not save the control panel account.

This error does not apply to RPS v6.00 installations with an existing database.

Resolution

Bosch Security Systems, Inc. will resolve this issue with RPS v6.01, expected to release in July 2015.

Immediate Resolution

For a new database and RPS v6.00, first create a control panel account without a cellular plan and save the account prior to creating the desired cellular panel account. You can create the first control panel account to create the necessary database tables only for this workaround. You can delete the account later.