

Technical Bulletin

Remote Security Control (RSC)/Bosch Security Manager (BSM) Android support

Issue severity	Products affected
<input type="checkbox"/> High. Act immediately	▶ Bosch Security Manager app (BSM) for Android 12 and newer devices
<input type="checkbox"/> Medium. Bosch Security Systems strongly recommends you take the action described below.	▶ Remote Security Control app (RSC) for Android 12 and newer devices
<input checked="" type="checkbox"/> Low. Advisory	

November 17, 2023

Issue

The RSC and BSM mobile apps published in the Google Play store are temporarily limited to Android devices running Android 11 and earlier.

The RSC and BSM mobile apps remain available in the Apple app store.

Customers using mobile devices running Android 12, Android 13, and Android 14 will temporarily be unable to download the RSC and BSM app from the Google Play store.

Resolution

Update to the latest RSC app and BSM app once they are made available.

The Bosch team is working to resolve the issue and will publish a mobile app update for both the BSM and RSC mobile app.

The BSM mobile app update is planned to be available in early December 2023.

The RSC mobile app update is planned to be available in January 2024.

Bosch Security Systems B.V.
Torenallee 49
5617 BA Eindhoven
Netherlands
www.boschsecurity.com
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