Technical Bulletin
Forced Arming Issue with Firmware 3.11.530

BOSCH

Issue severity

☐ High. Act immediately

☐ Medium. Bosch Security Systems strongly recommends you take the action described below.

☒ Low. Advisory

Products affected

▶ B9512G/B8512G Control Panels
▶ B6512/B5512/B4512/B3512 Control Panels

December 7, 2021

Issue

Bosch discovered an issue regarding the force-arm feature in our B9512G, B8512G, B6512, B5512, B4512 and B3512 control panels that may cause points that have been force-armed to remain bypassed with no indication at the keypad.

This issue exists only in firmware version 3.11.530. Bosch has not shipped any panels with this firmware installed, but you may have downloaded the firmware from our website and upgraded some of your panels. You can confirm the firmware revision of your panels by reviewing the Firmware Version column in your Panel List in RPS, or by using the Installer Menu in the keypad.

Resolution

If you have upgraded any of your panels to firmware version 3.11.530, you can continue to use version 3.11.530, but you should set the **Force Arm Returnable** selection to **YES** in all point profiles used in this panel, or disable the force-arm feature.

Workaround

Alternatively, you can downgrade the panel firmware to version 3.11.524 or lower.

If your customer has a point or points that have been bypassed this way, you can remove the bypass by using the Bosch Security Manager app or the RPS Diagnostics tool. Using the RPS Diagnostics tool, activate the service bypass for the point and then deactivate it.

Bosch will address this issue in an upcoming firmware revision.