Technical Bulletin
Output response type not operating correctly on a B/G Series Panel

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Issue severity

☐ High. Act immediately

☒ Medium. Bosch Security Systems strongly recommends you take the action described below.

☐ Low. Advisory

Products affected

▶ B3512, B4512, B5512, B6512, B8512G, B9512G running on firmware v3.09.024

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Issue

On a B/G Series Panel, firmware v3.09.024 will respond incorrectly to the programmed selection of "Output Response Type".

Programming as a 0 will respond as expected.

Programming as a 1 or 2 will result in reversed operation:

- 1 will respond as 2
- 2 will respond as 1

Intermediate Resolution

If you are using firmware v3.09.024, you can achieve the desired response of the output by:

- using a "1" when you want the output to latch on alarm
- using "2" when you want the output to follow the off normal point state

NOTE: This is only a temporary work around for firmware v3.09.024. If you make this change and update the panel firmware in the future, you will need to change the programming of this parameter back to its original state, as described in the RPS help file.

Resolution

Firmware update v3.09.050 corrects this issue and is available from the Bosch web site on the control panels' product page.